

Letter from the President & CEO

Greetings friends,

With barely four months into the new year, what a year 2018 has been so far! NJPCA implemented brand new events — the first-ever CEO Board Retreat, the inaugural MCO Update University, and Workforce Solutions 2020 in January alone! All five MCOs participated in the MCO Update University. At the training, Health Center employees were able to learn tips from Aetna Better Health of New Jersey, UnitedHealthcare Community Plan, Horizon NJ Health, Amerigroup NJ, and WellCare. This event was one of our best attended with 21 out of 24 FQHCs represented. We also reached a high point at the Workforce Solutions 2021: Attract Better, Keep Your Best: Maximizing Team Potential event, with one center even sending a bus load of participants! Audience members were so engaged asking questions of the legal presenter that he was only able to review three of his slides.

NJPCA and Community Health Centers traveled to Washington D.C. in February and in March to successfully advocate for Health Center funding. Wearing red scarves, we joined hundreds of Centers and PCAs across the country. NJPCA and New Jersey representatives presented Senator Menendez with the Distinguished Community Health Advocate Award. Whether it was holding a sign outside Capitol Hill, educating congressional members, or tweeting representatives, we appreciate everyone who participated in the effort.

We intend to continue the momentum of change and engagement this year, deeming 2018 NJPCA's Year of Relentless Communication — launching multiple statewide campaigns to highlight the important services Community Health Centers provide. Thank you for participating in the campaigns including: Sexually Transmitted Infection Awareness Month, Colorectal Cancer Screening, and Maternal Health and Neonatal Abstinence Awareness. And we are just getting started! We look forward to unveiling new projects and working with you in the months ahead.

Thank you for your partnership,

Sincerely, Jillian Hudspeth President and CEO



NJPCA Community Health

Jillian Hudspeth,

President and CEO

Toni Granato, Communications Coordinator

Marwa Chebli, Training and Communications Coordinator

Volume 3 Issue 1



NJPCA Communications Coordinator, Toni Granato is pictured on the left with NJPCA President and CEO, Jillian Hudspeth on the right.

This publication was made possible by Grant Number U58CS06804 from the Health Resources and Services Administration (HRSA), an operating division of the U.S. Department of Health and Human Services. Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the Health Resources and Services Administration or the U.S. Department of Health and Human Services.



On the Cover

- 4 Community Health Centers Provide Free Services and Make Free Smiles
- 10 FQHCs Graduate with Honors: MCO Update University is a 4.0 with Centers
- 12 New Jersey Conquers the Hill and Fixes the Cliff

Centers Shine

- 6 18 FQHCs Recognized as Patient-Centered Medical Homes
- 6 North Hudson Receives Horizon Funding Award
- 7 HRSA Gives Centers Seal of Approval

Centers in Action

- 9 Center CEOs Off to A Great Start First NJPCA Board Retreat is a Success
- 18 Workforce Solutions 2021: Attract Better, Keep Your Best: Maximizing Team Potential
- 20 Red Alert Cancelled! Community Health Center Advocacy Reinstates Funding

Inside NJPCA

- 23 NJPCA Promotes Internships at Rutgers Fair
- 23 Senator Menendez Hosts Minority Women's Health Roundtable



Cover



Community Health Centers

Every year, Federally Qualified Health Centers join to celebrate Give Kids a Smile Day by offering free dental exams for kids under the age of 17. This year, eight Federally Qualified Health Centers participated. Those that participated included: Neighborhood Health Services Corporation, Newark Community Health Centers, Inc., Metropolitan Family Health Network, CAMcare Health Corporation, Monmouth Family Health Center, Jewish Renaissance Medical Center, Henry J. Austin Health Center, and Center for Health Education, Medicine & Dentistry (CHEMED).



Neighborhood Health Services Corporation set a new record of outreach to children in the community. At their sites in Plainfield and Elizabeth, 108 children received dental services— all in one day. At the event, children were excited to get their teeth cleaned.

They also learned about good oral health habits, participated in face painting, book reading, and coloring. Children received gift bags filled with dental supplies to practice good oral health at home.

This year, Newark Community Health Centers, Inc. provided a higher number of exams compared to previous years – with a total of 78 encounters. These services included caries assessment and hygiene instruction.



Metropolitan Family Health Network provided services to 40 patients on Give Kids a Smile Day. CAMcare Health Corporation was able to helped a total of 157 patients. Monmouth Family Health Center provided smiles to 12 patients. Jewish Renaissance Medical Center was able to serve 96 patients. Henry J. Austin Health Center provided 16 screenings. CHEMED was able to assist 32 patients—31 of which were new to the Health Center.

Pictured above is Metropolitan Family Health Network Dr. Nasrine Ahmed with a patient. Pictured below that is a patient from Metropolitan Family Health Network. Photo Credits: Metropolitan Family Health Network.

Achievements in Action

Cover

Provide Free Services and Make Free Smiles





Pictured above on the left is the CHEMED team helping spread the word about the event. CHEMED Dental Director, Dr. Joseph Tricarico is pictured on the right with a patient. Photo Credits: CHEMED.

CHEMED was able to take patient outreach to the next level during Give Kids a Smile Day. Team members used a free messaging platform to spread awareness about the event and engage with community members.

"For Give Kids a Smile Day, team members sent out online messages to advertise the event instead of using marketing or print advertisements. Twenty five minutes after the messages went out, we filled the day with patients. This worked better than anything else and we were really surprised." **said Jackie Doyle from the CHEMED Dental Department.** "Give Kids a Smile is geared toward new patients. Every patient that came in that day, except for one, did not know CHEMED existed or did not know how they could access our services beforehand. Now, these new patients call CHEMED home."

As a result of CHEMED's outreach, 32 patients were seen, over 80 x-rays were taken and 26 cleanings were performed. Great job CHEMED for using innovative techniques to connect with patients!

18 FQHCs Recognized as Patient-Centered Medical Homes



In New Jersey, 18 out of 24 Federally Qualified Health Centers have been recognized as Patient-Centered Medical Homes (PCMH). PCMH is a nationally known healthcare standard that is based on a partnership between the patient, family, and primary provider in cooperation with specialists and support from the community. The patient is the focal point of this model. These guidelines stress that care under the medical home model must be accessible, family-centered, continuous, comprehensive, coordinated, compassionate and culturally effective.

NJPCA welcomes the two newest members of Community Health Centers to be recognized, Neighborhood Health Services Corporation and the Center for Health Education, Medicine & Dentistry (CHEMED).

North Hudson Receives Horizon Funding Award

North Hudson Community Action Corporation Health Center received a quality award in the amount \$128,168 from Horizon NJ Health. The award recognized the quality programs at North Hudson. These programs focus on ensuring that adolescents had required immunizations and diabetic patients maintain HbA1c levels. The funding will be used for navigators who assist North Hudson in reaching those high-quality levels. With this award, navigators and North Hudson will continue to work together to remind patients of appointments and assist them in achieving their self-help goals.



Photo Credit: North Hudson



Brain Builder

Guidance on FQHCs and Medical Marijuana

Now that New Jersey is allowing access to medical marijuana, Federally Qualified Health Center patients may be interested in obtaining a prescription. However, FQHCs cannot be involved in prescribing medical marijuana due to federal prohibitions. The National Association of Community Health Centers (NACHC) has prepared an explanation as well as a sample policy and procedure for Health Centers to adopt. For more information, please visit the NACHC website at www.nachc.org.

HRSA Gives Centers Seal of Approval



Once again, NJPCA would like to congratulate Federally Qualified Health Centers in New Jersey who received the National Quality Leader recognition and Health Center Quality Leader recognition from the Health Resources and Services Administration (HRSA). We encourage award recipients to share the HRSA Quality Leader badge on their Center's website and/or social media pages.

The awards were issued in August 2017 as part of HRSA's commitment to recognize clinical quality. Eric B. Chandler Health Center was one of the 47 health centers nationwide that achieved National Quality Leader recognition. National Quality Leaders exceeded national clinical quality benchmarks, Healthy

People 2020 goals, or other critical thresholds above the health center national averages in:

- 1. Chronic Disease Management,
- 2. Preventive Care, and/or
- 3 Perinatal/Prenatal Care

Health Center Quality Leaders were among the top 30 percent of all HRSA-supported health centers that achieved the best overall clinical outcomes, demonstrating high-quality across their clinical operations. Benchmarks determined by mathematically adjusting for certain health center characteristics facilitating comparisons across health centers, and sorting health centers into quartiles for each clinical quality measure.



New Jersey Quality Leaders include:

AtlantiCare Health Services

CAMcare Health Corporation

Horizon Health Center

Jewish Renaissance Foundation, Inc.

Jewish Renaissance Medical Center

Monmouth Family Health Center

Neighborhood Health Services Corporation

Newark Community Health Centers, Inc.

North Hudson Community Action Corporation Health Center

Ocean Health Initiatives, Inc.

Eric B. Chandler Health Center

Zufall Health Center

Nearly \$105 million was awarded to 1,333 health centers as part of HRSA's Quality Leader recognition. These awards were based on high levels of clinical and financial performance of the Health Centers.





2018 NJPCA ANNUAL CONFERENCE

PERSPECTIVE



It's About the Patients: Community Health Centers Providing Quality Care



Center CEOs Off to A Great Start First NJPCA Board Retreat is a Success

NJPCA held its first ever Board Retreat at the Chauncey Hotel and Conference Center in Princeton, NJ between January 8 and 9, 2018. This informal setting and collegial atmosphere allowed Board members to enjoy each other's company while working on strategies for the new year. This day and a half retreat included a casual dinner on January 8th, which was followed by a full-day of team-building and strategic planning on January 9th. Outside facilitators were invited to share information with members. The Board Retreat was a success and left members with a renewed sense of purpose and excitement for the new year.





FQHCs Graduate With Honors



MCO Update University is a 4.0 with Centers MCOs Provide Technical Assistance Training at NJPCA's Inaugural Event





"This event was an A+, and I don't give out A+s often."
Sabrina Cannady, Chief Operating Officer, Osborn Family Health Center.

The MCO Update University was held on January 30, 2018, at the National Conference Center in East Windsor, NJ. This free training provided health center members the opportunity to attend individual sessions with their NJ Managed Care Organizations (MCO). Aetna Better Health of New Jersey, UnitedHealthcare Community Plan, Horizon NJ Health, Amerigroup NJ, and WellCare all participated in this full-day training to share technical assistance tips with NJ FQHCs.

Each MCO covered issues around credentialing, coding, claim submissions, and much more. These interactive sessions concluded with a 30 minute "Ask the Expert" portion which allowed participants to get their specific questions answered by MCO subject experts.

Attendees included FQHC CEOs, Chief Financial Officers, Chief Operating Officers, providers, and billers. This event was one of NJPCA's best attended events with 21 of the 24 NJ FQHCs represented.















Capitol Hill.











WORKFORCE SOLUTIONS 2021: ATTRACT BETTER, KEEP YOUR BEST: MAXIMIZING TEAM POTENTIAL



On January 19, 2018, NJPCA held part one of the two-part "Workforce Solutions 2021" training series at the National Conference Center in East Windsor, NJ. This free training covered employee retention, legal solutions, and talent management.

Participants attending the full-day training gained realistic and practical skills to strengthen engagement while learning how to set the stage for successfully implementing and solidifying a culture of customer service. This was presented by the CEO of Sogence Training and Consulting, Lisa Mouscher. Attendees also had the opportunity to gain a better understanding of labor and employment law during a one-hour legal solutions session, presented by NJPCA lawyer, Mark Kluger.







We Be Jeonse

Legislative Women's Health & Policy Luncheon

May 17, 2018 11:00 am - 1:00 pm



Wear a hat for a chance to win a prize!

Masonic Temple 100 Barrack St Trenton, New Jersey

Visit njpca.org to register

For more information:
Marwa Chebli | mchebli@njpca.org | 609.689.9930



Red Alert Cancelled! CHC Advocacy Reinstates Funding

Federally Qualified Health Center patients, doctors, nurses, and other advocates traveled to Washington D.C. on February 6, 2018 for a national press conference to discuss the urgent need to reinstate FQHC funding. The "Day of Demonstration-Red Alert for Community Health Centers" Fly-In press conference was held outside the Capitol Building. The primary goal of the Fly-In Day was to ensure that Congress kept health center funding at the top of their "must-do" priority list since funding expired in September 2017. NJPCA joined FQHCs from New Jersey to meet with their representatives to ensure funding was reinstated. Health Centers in New Jersey also participated at their respective locations by wearing red to show support.

On February 9, 2018, President Donald Trump signed into law a bipartisan budget deal that restored Community Health Center (CHC) funding for two years. The package included an increased amount of \$600 million for CHCs over the two years. With this addition, there is \$3.8 billion for CHCs in 2018 and \$4 billion for 2019.

On March 22, 2018 the President signed a \$1.3 trillion-dollar Omnibus Appropriations Bill. This legislation included \$1.6 billion in discretionary federal funding to support and develop primary care accessibility. In combination with the extension of the Community Health Center Fund that was renewed in February, the total 2018 funding for Community Health Centers is now \$5.4 billion. This is an increase of more than \$300 million in financial support.





EMBRACING INNOVATION

IN COLORECTAL AND LUNG CANCER

SCREENING

For providers who understand that learning is a part of their mission.

- Learn Comprehensive Strategies to Increase Screening Rates
- Exchange Lessons Learned and Promising Practices
- Share Current Data and Research Opportunities

Join us in making recommendations to ScreenNJ, a statewide cancer screening education and awareness program

FREE PEER LEARNING CONFERENCE MAY 23, 2018 | 8:00 AM—4:00 PM THE BOATHOUSE AT MERCER LAKE 334 S. POST RD, WEST WINDSOR, NJ

Visit njpca.org to register

For more information:

Stephanie Gee | sgee@njpca.org | 609.689.9930





RUTGERS

Cancer Institute
of New Jersey

RUTGERS HEALTH



Celebrating Health Centers: Home of America's Health Care Heroes

North Hudson Community Action Corporation 220 Passaic Street, Passaic, New Jersey 07055

For more information contact:

Marwa Chebli | mcheblienjpca.org | 609.689.9930 Rebecca Acosta | racostaenhcac.org | 201.583.6823

Inside NJPCA



NJPCA Promotes Internships at Rutgers Fair

NJPCA attended the Non-Profit, Government, and Healthcare Job & Internship Fair at Rutgers University-Camden Career Center February 28, 2018. The Career Fair targeted prospective students interested in jobs internships related to their desired field of study. At the Fair. NJPCA informed students about the Internship Program. The internships opportunities for students who are interested in pursuing a career in healthcare. At NJPCA, interns gain experience in health planning and data management, clinical quality, health integration, policy development and advocacy, outreach and enrollment, communications, and marketing.



In the photo above from left to right is NJPCA Training and Communications Coordinator, Marwa Chebli with a Senior from Rutgers University-Camden.

Senator Menendez Hosts Minority Women's Health Roundtable On April 6th, 2018, NJPCA join



On April 6th, 2018, NJPCA joined Newark Community Health Centers, Inc. and New Jersey Senator Bob Menendez for a roundtable discussion concerning barriers to healthcare faced by minority women. The event was also attended by healthcare professionals, other nonprofit organizations, and members of academia. April is National Minority Health Month, a month which addresses the health status of racial and ethnic minority populations in the United States and how to reduce disparities.



Newark Community Health Inc. President Centers. and CEO, Dr. Pamela Clarke, NCHC's Chief Medical Officer, Adrienne Hudspeth. Heady, and Jillian President and CEO of NJPCA participated in the discussion at the Senator's Newark Office. Senator Menendez voiced his commitment to continue to work on issues relevant to Community Health Center needs.

There are 24 FQHC/Health Centers in New Jersey providing healthcare services at 134 locations throughout the state.

LOCATION	Dhana
LOCATION	Phone
Atlantic County AtlantiCare Health Services	600 572 6055
	609-572-6055
Southern Jersey Family Medical Centers, Inc.	609-567-0200
Bergen County	201 210 0100
North Hudson Community Action Corporation Health Center	201-210-0100
Burlington County	
Southern Jersey Family Medical Centers, Inc.	609-567-0200
Camden County	003 307 0200
CAMcare Health Corporation	856-583-2400
Project H.O.P.E, Inc.	856-968-2320
Osborn Family Health Center	856-757-3700
Cape May County	000 707 0700
CompleteCare Health Network	856-451-4700
Cumberland County	
CompleteCare Health Network	856-451-4700
Essex County	
Jewish Renaissance Medical Center	732-376-9333
Mary Eliza Mahoney Health Centers	973-733-5300
Newark Community Health Centers, Inc.	973-483-1300
Zufall Health Center	973-328-3344
Rutgers Community Health Center	973-732-6040
Saint James Health, Inc.	973-789-8111
Gloucester County	
CAMcare Health Corporation	856-583-2400
CompleteCare Health Network	856-451-4700
Hudson County	
Horizon Health Center	201-451-6300
Metropolitan Family Health Network	201-478-5800
North Hudson Community Action	
Corporation Health Center	201-210-0100
Hunterdon County	
Zufall Health Center	973-328-3344

LOCATION	PHONE
Mercer County	
Henry J. Austin Health Center, Inc.	609-278-5900
Middlesex County	
Eric B. Chandler Health Center	732-235-6700
Jewish Renaissance Medical Center	732-376-9333
Jewish Renaissance Foundation, Inc.	732-482-9600
Monmouth County	
Monmouth Family Health Center	732-413-2030
Visiting Nurse Association of Central Jersey	
Community Health Center	732-774-6333
Morris County	
Zufall Health Center	973-328-3344
Ocean County	
Center for Health Education, Medicine &	
Dentistry	732-364-2144
Ocean Health Initiatives	732-363-6655
Passaic County	
Paterson Community Health Center	973-790-6594
North Hudson Community Action Corporation	
Health Center	201-210-0100
Salem County	
Southern Jersey Family Medical Centers, Inc.	609-567-0200
Somerset County	
Zufall Health Center	973-328-3344
Sussex County	
Zufall Health Center	973-328-3344
Union County	
Neighborhood Health Services	
Corporation	908-753-6401
Warren County	
Zufall Health Center	973-328-3344

Call the 24-hour New Jersey Family Health Center Line at 1-800-328-3838 to find services in your area.

