

Letter from the President & CEO

Greetings friends,

As we look back at 2017, we can reflect on what a great year it has been. We have experienced important lessons, shared in challenges, and marked our achievements. Together NJPCA and New Jersey's Federally Qualified Health Centers can celebrate our perseverance, strength, and resilience during a time of uncertainty in our nation's healthcare landscape.

Our *Community Health* December 2017 issue highlights New Jersey FQHCs' commitment to providing access to quality and affordable healthcare. During the last few months, we saw Health Centers shine with an array of community events from providing mammogram screenings for Breast Cancer Awareness Month to offering free dental services and more to veterans during Veterans Weekend. The 2017 Annual Conference allowed participants to engage in educational topics through motivation and music.

As we prepare for a fresh start in the new year, we have planned more trainings and technical assistance to meet your Centers' needs. Throughout the year, we will focus on the "Patient Perspective," the theme of our 2018 Annual Conference. NJPCA looks forward to working with you during these events and throughout the months ahead. We are excited to welcome the newest FQHC in New Jersey, The Osborn Family Health Center located in Camden.

Thank you for your role in providing FQHC excellence in New Jersey.

Sincerely, Jillian Hudspeth President & CEO





NJPCA Community Health

Jillian Hudspeth, President and CEO

Toni Granato, Communications Coordinator

Marwa Chebli, Training and Communications Coordinator

> Volume 2 Issue 3

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Cover

Health Centers Shine Gold Star Achievements



North Hudson Health Center Named Hypertension Control Champ

The North Hudson Community Action Corporation Health Center in West New York has been named a 2017 Hypertension Control Champion. This honor was given by Million Hearts and the Centers for Disease Control and Prevention. North Hudson was able to achieve blood pressure control rates at or above 70 percent in their health care practices and systems. Congratulations on a job well done!



The North Hudson team.

Congressman Gottheimer Recognizes Zufall Health Center

Congressman Josh Gottheimer presented Zufall Health Center's President & CEO, Eva Turbiner, with a certificate recognizing the Health Center's valuable service to the community. While giving the award at the Center, Congressman Gottheimer also assured Zufall staff, board members, and patients that he understands the importance of community health centers and will continue to advocate for their funding. Congratulations to Zufall Health Center for this well deserved honor.



CHEMED Selects eClinicalWorks Cloud-Based Electronic Health Records



Center for Health Education, Medicine & Dentistry (CHEMED) has successfully implemented the eClinicalWorks comprehensive electronic health records (EHR) solution for its 66+ providers. By using this cloud-based technology, CHEMED will continue to support care coordination between physicians and patients. The technology will assist in departments such as pediatrics, primary and internal medicine, dental services, labs, and much more.

Pictured is CHEMED Nurse Manager, Lisa Rivera, Nurse Dora Woo, CEO Dr. Dovid Freidman, and COO Mark Berkowitz. Photo Credit: Leah Hirsch.

Health Centers Shine

Cover

Congratulations to Sandra Hill Featured in RWJ *Medicine* Magazine



Executive Director of Eric B. Chandler Health Center, Sandra Hill, has been featured in the Fall 2017 issue of Robert Wood Johnson's magazine, *Medicine*. The article, "Patience and Kindness to the Job," highlights the work of Eric B. Chandler under Ms. Hill's leadership, direction, and guidance. Robert Wood Johnson points to Ms. Hill's 30 year experience in the "trenches of medical administration" as a key to the Center's success. When looking toward the future, Ms. Hill told RWJ she plans to "increase patient access and integrate mental health into primary care."

The outstanding work of nurses Michelle Hawkins-Nunn and Beverly O'Shea were also highlighted in the article.

Above is Executive Director of Eric B. Chandler Health Center, Sandra Hill. Photo Credit: John Emerson for *Medicine* Magazine pg. 13. To access the Fall 2017 issue, please visit http://rwjms.rutgers.edu/. about rwjms/about/rwj_med.html.

CompleteCare Wins 2017 Bronze Telly Award



Photo Credit: Bottle Rocket

CompleteCare Health Network was honored with a 2017 Bronze Telly Award for their social media videos, written and produced last year with Bluewire Media of West Berlin. The video series was shot in one day and featured health tips with over 80 videos produced.

The videos started appearing on CompeteCare's social media outlets in January 2017 and focused on various health topics. CompleteCare and Bluewire Media won a Bronze Telly in the Digital and Streaming, Not-for-Profit Campaign category. "We are very active on social media and we know our patients use our channels as a health resource," said Director of Marketing and Development for CompleteCare, Kim Tweed.

You can follow CompleteCare on social media by visiting their website at http://completecarenj.org/.



HRSA Funding Awards Combat Mental Health and Opioid Abuse

U.S. Department of Health and Human Services



In September, the Health Resources and Services Administration (HRSA) announced nearly \$200 million in funding nationwide to increase access to substance abuse and mental health services. The funding will support Health Resources and Services Administration services to focus on the treatment, prevention, and awareness of opioid

abuse in the primary care setting by increasing personnel, leveraging health information technology, and providing training, 1,178 health centers have been selected for funding, including 20 centers in New Jersey.

"No corner of our country, from rural areas to urban centers, has escaped the scourge of the opioid crisis," said United States Department of Health and Human Services (HHS) Secretary Tom Price, MD. "The Trump Administration is taking strong, decisive action to respond to the crisis caused by the opioid epidemic. These grants from HRSA go directly to local organizations, which are best situated to address substance abuse and mental health issues in their own communities."

New Jersey FQHC awardees include:

AtlantiCare Health Services

Center for Health Education, Medicine &

Dentistry (CHEMED)

CompleteCare Health Network

Eric B. Chandler Health Center

Henry J. Austin Health Center

Horizon Health Center

Jewish Renaissance Medical Center

Mary Eliza Mahoney Health Centers

Metropolitan Family Health Network

Monmouth Family Health Center

Newark Community Health Centers, Inc.

North Hudson Community Action Corporation

Health Center

Ocean Health Initiatives, Inc.

Paterson Community Health Center

Project H.O.P.E.

Rutgers Community Health Center

Saint James Health

Southern Jersey Family Medical Centers, Inc.

Visiting Nurse Association of Central Jersey

Zufall Health Center

Congratulations and thank you for all your hard work!

Brain Builder



In December 2017, George Washington University and RCHN Community Health Center released a policy issue brief entitled "State Economic and Employment Losses if Community Health Center Funding is not Restored."

Key Findings from the policy brief include:

- In New Jersey, the loss to GDP in 2018 is estimated to be between \$212 million \$453 million. The estimated loss of jobs is between 1,970 - 4,224.
- Nationally, the number of jobs lost in 2018 would range from 76,000 161, 000. States' gross domestic product (GDP) could be reduced by \$7.4 - \$15.6 billion.

VNACJ CHC Tackles Breast Cancer with Crucial Catch Event



Pictured above is Executive Director of the Visiting Nurses Association of Central Jersey Community Health Center, Dr. Kristine McCoy (left) and team members of the American Cancer Society. Photo credit: <u>American Cancer Society</u> of NY and NJ.

The Visiting Nurses Association of Central Jersey (VNACJ) Community Health Center (CHC) hosted a community wide breast cancer awareness event on October 26th.

The "NFL Crucial Catch: Intercept Cancer" event took place in Asbury Park and was co-sponsored by the American Cancer Society.

VNACJ CHC's Chief Clinical and Quality Officer, Dr. Gail Reilly and Physician Dr. Michael Marro, wrote mammogram scripts for 20 patients.

The doctors also filled up their capacity at Jersey Shore Imaging by signing up 14 patients for mammogram screenings. The NFL Crucial Catch initiative focused on raising money for funding to support increased access to cancer education, prevention, and screening resources in underserved communities.



Zufall Recognizes Service of Veterans with Free Quality Dental Care



I want to assure every veteran here that when this weekend is over and this tent is gone, we're still going to be here," pledged President and Chief Executive Officer of Zufall Health Center, Eva Turbiner. "Our buildings and our operatories in six counties will be here to provide affordable dental care and we will work with every single veteran in need in our region to give them what they need, when they need it.

Pictured above from left to right is President and CEO of Zufall Health Center, Eva Turbiner; Congressman Leonard Lance; Chairman of the Board of Directors for Zufall Health Center, Bill Shuler; and Vice Chair of the Board of Directors, Zufall Health Center, Linda Seeley, Photo Credits: Zufall Health Center.



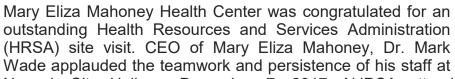
Zufall Health Center and Delta Dental of New Jersey hosted 140 volunteer dental professionals as well as clinical and non-clinical support staff to provide free services to veterans. The two-day event took place at Zufall's Dover Dental Center over the Veteran's Day weekend. As part of this event, patients were served in seven treatment rooms and on the Zufall Delta Dental Mobile, a fully equipped dental office on wheels.

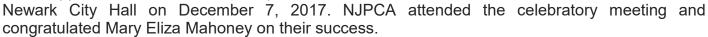
The dental services provided ranged from cleanings and x-rays to root canals, extractions, and dentures.

To see a video featuring comments from Congressman Leonard Lance about the event please visit: www.zufallhealth.org.

Congratulatory Applause for Mary Eliza **Mahoney Echoes through City Hall**









President & CEO of NJPCA, Jillian Hudspeth, remarked on the positive impact Mary Eliza Mahoney has made not only on their patients, but also their patients' families, and the community as a whole. Together with Dr. Wade. Jillian awarded Social Worker Phillip Daa with the Center's 2017 Healthcare Hero award. Mr. Daa's heartfelt thank you speech and expression of gratitude made Newark City Hall echo with cheer.

Pictured on the left is CEO of Mary Eliza Mahoney Health Center, Dr. Mark Wade, Social Case Worker and 2017 Healthcare Hero, Philip Daa, as well as NJPCA's President & CEO, Jillian Hudspeth.

Brain Builder



In September, the Centers for Disease Control and Prevention (CDC) announced that, for the first time in the four-decade history of the Human Immunodeficiency Virus (HIV), individuals who take daily medication to suppress the virus have effectively no risk of sexually transmitting to an HIV-negative partner. Advocates believe this will bring a change in the perception of what it means to be HIV-positive and reduce barriers to getting tested and treated.

NJPCA UNVEILS

WORKFORCE SOLUTIONS 2021:

ATTRACT BETTER, KEEP YOUR BEST: MAXIMIZING TEAM POTENTIAL



LEGAL SOLUTIONS









Target Audience:

All FQHC leaders, managers, supervisors, Human Resource Directors and Chief Operating Officers Friday, January 19, 2018

8:30 am - 4:45 pm

FREE TRAINING

Holiday Inn Conference Center 399 Monmouth Street East Windsor, New Jersey

Visit njpca.org to register

CAMcare Scares and Thrills at Monster Ball Fundraiser



Pictured on the right is President & Chief Executive Officer of CAMcare Health Corporation, Mark Roberts; Sprint Representatives, Anna Torres and Terry Lynne Collins; VP/Chief HR Officer of CAMcare, Linda Gray; and Board Chairman of CAMcare, Duane Myers.

Photo Credit: CAMcare.









LEVE

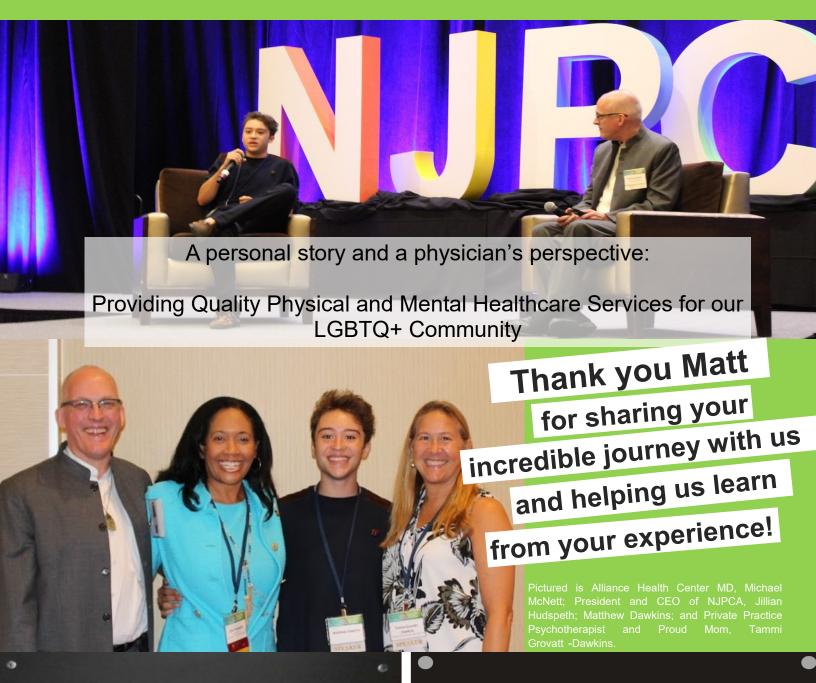
HEALTHCARE (





The NJPCA 2017 Annual Conference, *Level Up: Healthcare Change Ready*, was a huge success. Thank you for participating in powerful group sessions, sharing your best practices, and creating a platform for mutual learning and growth.

BREAKOUT BREAKFAST: EMPATHY IN ACTION



ALL-GENDER FITTING ROOM

OPEN TO ALL PERSONS, REGARDLESS OF GENDER IDENTITY OR EXPRESSION.

Actual unnamed cool retail store

ALL-GENDER HEALTHCARE

OPEN TO ALL PERSONS, REGARDLESS OF GENDER IDENTITY OR EXPRESSION.

Actual unnamed cool FQHCs



2017 HEALTHCARE HEROES LUNCHEON

The New Jersey Primary Care Association proudly presented Healthcare Heroes awards to Community Health Center employees. Awardees were selected by each Community Health Center based on their selfless commitment and unwavering dedication to the mission of their Center.



Even our partners enjoyed the conference!

"I hope you are still glowing from the energy and excitement of another awesome annual conference.

It was a great two days for us and we are so grateful for the opportunity to be a part of it."

Senior Director of Primary Care Systems, Northeast Region for American Cancer Society, Inc.,

Christina Faber, MS, RDN.





Southern Jersey Family Medical Centers Commemorates 40 - Year Legacy at Ruby Gala



Pictured to the left is Jerry Rigby and Board Emerita of Southern Jersey Family Medical Centers, Inc., Kathy Rigby; Eric Berger and President and CEO of Ocean Health Initiative, Inc., Dr. Theresa Berger; President and CEO of Metropolitan Family Health Network, Joan Dublin; President and CEO of Southern Jersey Family Medical Centers, Inc., Linda Y. Flake and husband Kim Mack.

Southern Jersey Family Medical Centers (SJFMC) celebrated its rich 40 year legacy during the Ruby Gala/Fundraiser on November 11, 2017 in Atlantic City. Supporters from across the State and beyond joined forces to recognize SJFMC'S 40 years of commitment, compassion, and care for South Jersey families. The event also honored past President, Kathy Rigby, for 25 years of voluntary board service, as well as current President and CEO, Linda Y. Flake, for 25 years of unwavering leadership and dedication to the Center.



Newark Community Health Centers, Inc. Holds 31st Anniversary Gala

Newark Community Health Centers, Inc. held their 31st Anniversary Gala on October 19, 2017. The Gala awarded two 2017 Distinguished Service Awards to Darrell K. Terry, Sr., MHA, MPH, FACHE President & CEO, Newark Beth Israel Medical Center and Robert L. Johnson, MD, FAAP Dean, Rutgers New Jersey Medical School.

Pictured left to right is Zufall Health Center's President and CEO, Eva Turbiner, President and CEO of Newark Community Health Centers, Inc., Dr. Pamela Clarke, and President and CEO at NJPCA, Jillian Hudspeth.



Eric B. Chandler Health Center Celebrates 30th Anniversary



The Eric B. Chandler Health Center celebrated their 30th anniversary on October 27, 2017 at the Marigold in Somerset, New Jersey. Johnson & Johnson received Eric B. Chandler's Community Excellence Award for their continuing support of the Health Center.



Pictured left to right: is Medical Director of Eric B. Chandler Health Center, Dr. Steven J. Levin, Senior Associate Dean for Community Health, Dr. Eric Jahn, and Executive Director/CEO, Sandra Hill.

Did You Know?

More than 2.8 million people signed up for health insurance with the Affordable Care Act (ACA) within the first 25 days of open enrollment. In the first two weeks, the number of new people enrolled was nearly 500,000 more consumers than at the same time last year. The final numbers of enrollees will not be available until after the open enrollment period ends.

Mark Your Calendars, Make A Difference



NATIONAL ASSOCIATION FOR COMMUNIUTY
HEALTH CENTERS PRESENTS

THE 2018 P & I FORUM

MARCH 14–18, 2018 IN WASHINGTON, D.C. For more information contact Kelsey McMillen kmcmillen@njpca.org



Senator Menendez Actively Engages in Health Center Challenges



In September, New Jersey Health Center leaders met with Senator Bob Menendez to discuss their concerns regarding the Health Center Funding Cliff. During the meeting, Senator Menendez emphasized the importance of national advocacy and encouraged Health Center leaders to participate in healthcare call-in days.

Pictured above is Founder & President of Jewish Renaissance Medical Center, Dr. Alan Goldsmith, President & CEO of Zufall Health Center, Eva Turbiner; President and CEO of North Hudson Community Action Corporation Health Center, Joan Quigley; President and CEO, Southern Jersey Family Medical Centers Inc., Linda Y. Flake; President and Chief Executive Officer, Metropolitan Family Health Network, Joan Dublin; Senator Bob Menendez; President and CEO of Ocean Health Initiative, Inc., Dr. Theresa Berger; President and Chief Executive Officer, CAMcare Health Corporation, Mark Roberts; and Chief Executive Officer of Jewish Renaissance Foundation, Alexandra Mansonet-Cross.



Be a Problem Solver

Get your questions answered by Aetna, UnitedHealthcare, Horizon NJ Health, Amerigroup and others!

Please join us as we provide session time for each MCO to have a private learning opportunity with New Jersey FQHCs. Invited FQHC members include: CEOs, CFOs, COOs, providers and billers.

Where: Holiday Inn Conference Center

399 Monmouth Street East Windsor, NJ 08520

When: Tuesday, January 30, 2018

7:30 am - 4:00 pm

Each MCO is invited to discuss their organization and share technical assistance tips to address concerns in the following areas:

- Claim submissions
- Credentialing
- ✓ Coding
- ✓ 20–30 minute Ask the MCO Expert session at the end of each MCO session

Inside NJPCA



NJPCA Welcomes Dynamic UDS Trainer





Pictured above is participants at the 2017 UDS Training as well as NJPCA Program Assistant, Sean Matthews, Bureau of Primary Health Care (BPHC), Health Resources and Service Administration (HRSA) designated trainer, Mr. Alex McKinney, and NJPCA Senior Director, Health Planning and Data Management, Selina Haq, PhD.

NJPCA held its 2017 Uniform Data System (UDS) Training on December 6, 2017 at the Double-Tree by Hilton located in Princeton, New Jersey. Mr. Alec McKinney, a designated trainer from the Bureau of Primary Health Care (BPHC), Health Resources and Service Administration (HRSA) presented the in-person, full day program covering the preparation of the 2018 UDS Report.

The training addressed each of the tables in the UDS datafile, including a discussion of the changes that have been made for 2018 data reporting and the definitions necessary to complete the Report. About 100 attendees from 24 centers in New Jersey and the neighboring State of Delaware attended the all-day, data intensive training program.

NJPCA Women's Health
Legislative Brunch
Spring 2018
Trenton
(Start Looking for a hat)





NJPCA Gains Knowledge and Insight to Share with Health Centers



The National Network for Oral Health Access Annual Conference was held from November 12th -15th, 2017 in San Diego. Conference participants attended workshop sessions that focused on the many issues facing dental programs as well as learned best practices from Health Center champions.

After meeting Dr. Bob Russell, Public Health Dental Director and Bureau Chief of the Oral and Health Delivery Systems Bureau of the Iowa Department of Public Health at the conference, NJPCA invited him to speak at the 2018 Quality Forum. Dr. Russell will present on "The Future of Practical Medical/Dental Integration for FQHCs" on April 20, 2018.

Pictured from left to right is Associate Dentist at Henry J. Austin Health Center, Dr. Srilakshmi Angara; Dental Director at Henry J. Austin Health Center, Dr. Devin Goodman; Dental Director at Horizon Health Center, Dr. Gerald Belgrave; Sean Matthews, Chief Dental Officer for CAMcare Health Corporation, Dr. Tonya Cook; and Training and Communications Coordinator at NJPCA, Marwa Chebli.













ENROLL IN AN ECHO

Connect to our case-based CME mentorship program remotely through your laptop, tablet or smartphone



Pediatric Behavioral Health ECHO Clinic

Biweekly, Tuesdays 8-9am



Complex Endocrinology ECHO Clinic

Weekly, Thursdays 7:30-8:30am



Dr. Stephen Schneider Endocrinologist, RWJ Medical School Co-Lead, Complex Endocrinology ECHO

MEET THE LEAD MENTORS

Specialist hubs are comprised of a multi-disciplinary

panel of professionals, such as pharmacists, social

workers, psychologists, disease-focused specialists,

and educators.



Dr. Louis F. Amorosa Endocrinologist, RWJ Medical School Co-Lead, Complex Endocrinology ECHO



Chronic Pain Management ECHO Clinic

Biweekly, Fridays 7:30-8:30am



Dr. Scott Mellender Anesthesiologist, RWJ Medical School Lead, Chronic Pain Management ECHO

To learn more and enroll: www.RWJPartners.org/Project-ECHO





Medical



Mental Health



Quality Forum April 20, 2018

DoubleTree By Hilton Princeton
Princeton, New Jersey

With an emphasis on providing integrated quality healthcare, the 2018 Annual Clinical Quality Forum will provide a variety of learning sessions that will reinforce and continue Community Health Center best practices. All sessions will emphasize the utilization of quality measures to achieve improved outcomes.

- How to increase colorectal cancer screening rates;
- How to incorporate diabetes care management strategies;
- How to integrate practical medical and dental care at your Center; and
- How to provide opioid substance abuse treatment integrated within primary care.

Breakout sessions will allow participants to learn from their colleagues and share innovative projects reinforcing our FQHC Peer Learning Network.

Location	Phone
Atlantic County	
Atlanticare Health Services	609-344-5714
Southern Jersey Family Medical	609-567-0200
Centers, Inc. (SJFMC)	
Bergen County	
North Hudson Community Action	201-210-0100
Corporation Health Center	
(NHCACHC)	
Burlington County	
Southern Jersey Family Medical	609-567-0200
Centers, Inc.	
Camden County	
CAMcare Health Corporation	856-583-2400
Crivical Circuiti Corporation	030 303 2400
Project H.O.P.E.	856-968-2320
Cape May County	030 300 2320
	856-451-4700
CompleteCare Health Network	830-431-4700
Cape May County	
	056 454 4700
CompleteCare Health Network	856-451-4700
Essex County	
Jewish Renaissance Medical Center	732-376-9333
Mary Eliza Mahoney Health	973-733-5300
Centers	
Newark Community Health	973-483-1300
Centers, Inc.	
Zufall Health Center	973-328-3344
Rutgers Community Health Center	973-732-6040
St. James Health, Inc.	973-789-8111
Gloucester County	
CAMcare Health Corporation	856-583-2400
CompleteCare Health Network	856-451-4700
Hudson County	
Horizon Health Center	201-451-6300
	201 101 0000
Metropolitan Family Health	201-478-5800
Network	251 175 5500
North Hudson Community Action	201-210-0100
Corporation Health Center	201 210 0100
(NHCACHC)	
Hunterdon County	
Zufall Health Center	072 220 2244
Zuran Health Center	973-328-3344

Location	Phone
Mercer County	
Henry J. Austin Health Center	609-278-5900
Middlesex County	
Eric B. Chandler Health Center	732-235-6700
Jewish Renaissance Medical	732-376-9333
Center	
Jewish Renaissance Foundation	732-324-2114
Monmouth County	
Monmouth Family Health Center	732-413-2030
Visiting Nurse Association of	732-774-6333
Central Jersey Community	
Health Center	
Morris County	
Zufall Health Center	973-328-3344
Ocean County	
Center for Health Education,	732-364-2144
Medicine, & Dentistry (CHEMED)	
Ocean Health Initiatives, Inc.	732-363-6655
Passaic County	
Paterson Community Health	973-790-6594
Center	
North Hudson Community	201-210-0100
Action Corporation	
Salem County	
Southern Jersey Family Medical	609-567-0200
Centers, Inc.	003 307 0200
Somerset County	
Zufall Health Center	973-328-3344
Sussex County	370 020 00 11
Neighborhood Health Services	908-753-6401
Corporation	300 733 0101
Zufall Health Center	973-328-3344
Union County	
Neighborhood Health Services	908-753-6401
Corporation	300 755 0 101
Warren County	
Neighborhood Health Services	908-753-6401
	l
Corporation	

Call the 24-hour New Jersey Family Health Center Line at 1-800-328-3838 to find services in your area.

