



An e-magazine Honoring FQHC Excellence in New Jersey

# Community Health

Over **70**  
events statewide!

*Jason Elliston, MD  
Editor*  
**Celebrating  
National Health  
Center Week**

**HRSA Recognizes  
FQHC Excellence  
with Quality Awards**

**NJPCA Legislative Women's  
Health and Policy Luncheon**

September 2018

# Letter from the President & CEO

Greetings friends,

National Health Center Week recognizes the tireless efforts of Federally Qualified Health Centers (FQHCs) to provide affordable, quality health care to the patients they serve throughout the nation. We believe the celebration this year was one of the most successful yet. In a sense, we received a heartfelt hug from our communities this year. With more than 70 events across the state, New Jersey FQHCs raised awareness of Health Centers and the full array of integrated services provided to communities. A special thank you to Joan Quigley and the North Hudson Community Action Corporation team for hosting this year's memorable kick-off event in Passaic.

The Centers raised the bar this year with a variety of ribbon cuttings, celebrity guests, a mega combined community festival and even a dunk the COO event. I was amazed at the sense of community spirit across the State. I witnessed clothes being handed out for the homeless along with a team of workers from Borgata cooking for their community, an impromptu dance between two people who had never met enjoying the sounds of summer music, a former governor inspiring us as he did when he was governor and another governor keeping us laughing in the same way he always has. Whether it was receiving a hug from an audience member or hearing Amens in a crowd during speeches, we are grateful to have the opportunity to celebrate these special moments within our communities.

From the CEOs to the billers, from the CMOs to the COOs, from the dental hygienists to the security guards and countless others— National Health Center Week also showcased the significance of the tireless efforts of FQHC teams and the lives of patients that are healthier because of our Community Health Center Mission.

Thank you for all you do for New Jersey's communities,

Sincerely,  
Jillian Hudspeth  
President and CEO



From left to right: Passaic County Board of Social Services Public Information Officer, John Currie, NJPCA President and CEO, Jillian Hudspeth; and North Hudson Community Action Corporation President and CEO, Joan M. Quigley at the National Health Center Week kick-off.



## NJPCA Community Health

Jillian Hudspeth,  
*President and CEO*

Toni Granato,  
*Communications  
Coordinator*

Marwa Chebli,  
*Training and  
Communications  
Coordinator*

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Issue 2





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## Inside NJPCA Community Health



# Health Centers Shine

## NJPCA in Action: FQHCs Advocate for Funding in Trenton

On May 10th, the New Jersey Primary Care Association and 14 FQHCs visited legislators at the State House in Trenton. Each year, NJPCA advocates for New Jersey's FQHCs and works to strengthen FQHCs' relationship with state legislators. The event is typically held in the spring before the budget is finalized in June. During meetings with legislators, NJPCA requested an increase in the allocation for the Uncompensated Care Fund.



Pictured above is Visiting Nurse Association of Central Jersey Community Health Center Office Manager, Samantha Pernet and Director of Operations, Amanda Caruso.

Health Centers that attended the event included: Alliance Community Health Center; CAMcare Health Corporation; Eric B. Chandler Health Center; Henry J. Austin Health Center; Metropolitan Family Health Network; Monmouth Family Health Center, Inc.; Newark Community Health Centers, Inc.; North Hudson Community Action Corporation; Ocean Health Initiatives; Osborn Family Health Center; Project H.O.P.E.; Southern Jersey Family Medical Centers; Visiting Nurse Association of Central Jersey Community Health Center; and Zufall Health Center.



Thank you to everyone who helped to advocate for health equity in New Jersey!

Pictured above is NJPCA Communications Coordinator, Toni Granato; Assemblywoman Cleopatra Tucker; and NJPCA Policy and Outreach Coordinator, Kelsey McMillen.





Pictured above from left to right is New Jersey Senator Ronald L. Rice; New Jersey Senator Nia Gill; CAMcare Health Corporation President and CEO, Mark Roberts; CAMcare Health Corporation Vice President and Chief Dental Officer, Dr. Tonya Cook; and Newark Community Health Centers, Inc. President and CEO, Dr. Pamela Clarke.



Pictured above is Senator Anthony Bucco, a Senate Aide, and Zuffall Health Director of Government Programs, Shade Cronan.

## Linda Flake Receives NAACP Health Award



Photo Credit: SJFMC.

The Atlantic City Branch of the National Association for the Advancement of Colored People (NAACP) honored Southern Jersey Family Medical Centers' (SJFMC) President/CEO, Linda Y. Flake during the 46th Annual Freedom Fund Breakfast. Ms. Flake received the Health Award in recognition of her tireless dedication to eliminating disparities in health. Five other individuals received awards for their work in the fields of business, education, environmental protection, and community service.

The theme "We Will Not Be Silent," called for community members to support and encourage one another in their respective fields.

Congratulations to Ms. Flake for this well-deserved honor. We appreciate all you have done to continue the mission of FQHCs in New Jersey and across the country!

## New OHI Health Center Site Opens in Freehold

On May 18th, Ocean Health Initiatives, Inc., (OHI) welcomed the local community and neighboring businesses to take a tour of their brand-new Federally Qualified Health Center. The new site, which is OHI's ninth location, is located at 20 Jackson Street in Freehold, New Jersey. It is OHI's first site in Monmouth County and became operational on May 29, 2018. The open house included balloon artistry, face painting, and magic shows. The event generated interest from the Freehold population as well as local families and organizations. We applaud OHI on this new addition!

## La Casa de Don Pedro Honors Dr. Pamela Clarke

Dr. Pamela Clarke, President and CEO of Newark Community Health Centers, Inc. (NCHC) was among those honored at La Casa de Don Pedro's "Health Matters" reception on May 8th in Newark. La Casa de Don Pedro is a community development and social service organization that aims at providing access to education, housing and health services to those in need. According to the organization, Dr. Clarke was selected because of her devotion "to providing quality and affordable healthcare to Newark's underserved populations." New Jersey Lieutenant Governor Sheila Oliver and Dr. Denise V. Rodgers, Vice Chancellor for Interprofessional Programs at Rutgers Biomedical and Health Sciences were among the two other awardees. Congratulations to Dr. Clarke for this special recognition of the tremendous impact you have made in your community!



Photo Credit: Newark Community Health Centers, Inc.



# HRSA Recognizes FQHC Excellence with Quality Awards



The U.S. Department of Health and Human Services (HHS) announced \$2,076,473 million in Quality Improvement Awards to 23 Federally Qualified Health Centers (FQHCs) in New Jersey. Health centers will use these funds to build upon their 2017 achievements to continue to improve quality, efficiency, and the value of health care delivery in the communities they serve. Awards are funded by the Health Resources and Services Administration (HRSA).

“NJPCA congratulates the 23 Federally Qualified Health Centers that received Quality funding awards from the Health Resources and Services Administration (HRSA). FQHCs, also known as Community Health Centers, provide high quality, cost-efficient

care to New Jerseyans every day in every county and we are pleased the FQHC standard of excellence, commitment and effort has been acknowledged with these awards,” **said Jillian Hudspeth, President and CEO of the New Jersey Primary Care Association.**

Total Funding to New Jersey: 23 awards totaling \$2,076,473:

- Electronic Health Record (EHR) Reporters Awards: 14 awards totaling \$70,000;
- Clinical Quality Improver Awards: 18 awards totaling \$464,157;
- Health Center Quality Leader Awards: 7 awards totaling \$340,316;
- Enhancing Access to Care Awards: 6 awards totaling \$70,000;
- Delivering High Value Health Care Awards: 1 award totaling \$45,000;
- Addressing Health Disparities Awards: 4 awards totaling \$145,000;
- Advancing Health Information Technology (HIT): 23 awards totaling \$107,000; and
- Achieving PCMH Recognition Awards: 19 awards totaling \$835,000.

Seven New Jersey Federally Qualified Health Centers received Quality Leader awards. Health Center Quality Leaders were among the top 30 percent of all HRSA-supported health centers that achieved the best overall clinical outcomes, demonstrating high-quality across their clinical operations. Benchmarks were determined by mathematically adjusting for certain health center characteristics facilitating comparisons across health centers, and sorting health centers into quartiles for each clinical quality measure.

## New Jersey Quality Leaders include:

Horizon Health Center/Alliance Community Health Center	North Hudson Community Action Corporation
Jewish Renaissance Foundation, Inc.	Eric B. Chandler Health Center
Jewish Renaissance Medical Center	Zufall Health Center
Neighborhood Health Services Corporation	

Nearly \$125 million in Quality Improvement grants was awarded to 1,352 community health centers across all U.S. states, territories and the District of Columbia.

For a list of FY 2018 Quality Improvement Awards recipients, visit <https://bphc.hrsa.gov/programopportunities/fundingopportunities/qualityimprovement/index.html>.

Cover



# We the People

## Women's Health & Policy Luncheon





NJPCA held its 14th Annual Legislative Women's Health and Policy Luncheon on May 17th at the Masonic Temple in Trenton.

Each year, NJPCA hosts a luncheon in celebration of National Women's Health Week. National Women's Health Week is an observance led by the U.S. Department of Health and Human Services Office, Women's Health with the goal of empowering women to make health a priority. Over 100 attendees from across the state joined together to celebrate and discuss the importance of women's health.

This year's luncheon was different from previous NJPCA luncheons in that it emphasized the importance of policy in health care. The theme of the luncheon was "Health Activism: The Significance of Advocacy." Special guest speakers included Barbara George Johnson, Executive Director of the John S. Watson Institute for Public Policy, and Honorable Joan M. Quigley, President and CEO of North Hudson Community Action Corporation and former member of the New Jersey General Assembly. Both Barbara and Joan shared their personal stories addressing how they overcame challenges and adversity, which left the audience feeling empowered and inspired.

The event featured a gallery, entitled "Profiles in Policy", that displayed pictures of Community Health Center representatives participating in advocacy actions with our State and Federal partners. The League of Women Voters were an exhibitor at the luncheon and helped participants register to vote during the event.



Pictured on the left is New Jersey Department of Human Services Commissioner, Carole Johnson; MCHB Region II, DHHS-HRSA-MCHB-NYRD, MCH Regional Nurse Consultant, Shirley A. Smith; HRSA Senior Medical Officer, Dr. Tanya Pagán Raggio; and New Jersey Department of Health Integrated Health Services Branch Deputy Commissioner, Deborah Hartel, MSW. Pictured on the right is Project H.O.P.E. CEO, Pat DeShields.

Pictured below is the Newark Community Health Centers, Inc. team.





# New Jersey CHCs Share Promising Colorectal Practices at Statewide Collaborative



Pictured above on the left is Zufall Health Center Chief Medical Officer, Dr. Rina Ramirez. Pictured above on the right is American Cancer Society Senior Director, Natasha Coleman. Pictured below is North Hudson Community Action Corporation Chief Medical Officer, Dr. Flordeliz Panem.



On May 23rd, NJPCA, in collaboration with the Rutgers Cancer Institute of New Jersey (CINJ) and Screen NJ, held a Colorectal and Lung Cancer conference. The "Conference for Strategic Change: Colorectal and Lung Cancer Screening Innovation" was held to support the National Colorectal Cancer Roundtable (NCCRT) Initiative of 80% of adults aged 50 and older screened by 2018 and beyond. The free event allowed providers to learn comprehensive strategies for increasing screening rates, discuss promising practices, as well as share current data and research methodologies.

NJPCA moderated a panel during the conference on how FQHCs are transforming colorectal and lung screening rates in the communities they serve. The panel highlighted the promising practices pioneered by Chief Medical Officers from North Hudson Community Action Corporation and Zufall Health Center, Dr. Flordeliz Panem and Dr. Rina Ramirez. Several partnering organizations contributed their expertise to the event. American Cancer Society Senior Director, Natasha Coleman also moderated a panel.



# Where do **YOU** want to be in 2-5 Years?

## TRAIN UP Day!

October 10, 2018 is the day FQHCs across the State learn about career opportunities at their Health Centers.

- Learn information about job openings and other opportunities for growth.
- Be inspired by peer success stories and how they moved up the career ladder.
- Hear about the qualities that make your colleagues excel.



**There are No Glass Ceilings  
at FQHCs!**

For more information contact:

Tristan Gibson  
[tgibson@njpca.org](mailto:tgibson@njpca.org)  
(609) 689-9930 x28



## Did You Know?

The American Cancer Society updated the Colorectal Cancer Screening Guideline in May 2018. For people of average risk, the ACS lowered the age to start screening after analyzing data from a [major analysis led by ACS researchers](#). The numbers showed that new cases of colorectal cancer are occurring at an increasing rate among younger adults. The new recommendation is that people at average risk of colorectal cancer should start regular screening at age 45.

For More Information Visit:  
[Cancer.org/coloncancer](https://www.cancer.org/coloncancer)

Cover



CELEBRATING  
ACCESS TO QUALITY  
CARE

NATIONAL  
HEALTH  
CENTER WEEK







# Employees Empowering New Jersey's Communities







# NJPCA Celebrates NHCW with Cupid Shuffle





# Living and Breathing the Health Center Mission

We were pleased to have federal and state partners including the HHS Region II Director, Dr. Anthony C. Ferreri, Health Resources and Services Administration representatives, the New Jersey Department of Health Commissioner Dr. Elahal, and the New Jersey Department of Education, Dr. Repollet attend our National Health Center Week events. Our events had federal and state legislators, former Governors McGreevey and Codey, and mayors join in recognizing the work of Community Health Centers.







Dunk  
the  
COO!





# North Hudson Community Action Corporation Expands Women's Health at Englewood Site



Pictured from left to right is North Hudson Community Action Corporation Chief Medical Officer, Dr. Flordeliz Panem; OBGYN, Dr. Bruce Bennett; President and CEO Joan M. Quigley; and Director of Women's Health Services, Dr. Norma Roberts. Photo Credit: North Hudson.

North Hudson Community Action Corporation held a ribbon cutting ceremony at their Englewood Health Center for the expansion of women's health services on June 14th. The Englewood site is located at 197 South Van Brunt Street and had 18,612 visits last year.

"One-third of all patient visits to the Englewood Health Center - almost 6,500 - were for women's services. We'll now be able to help these women and new patients as well, more efficiently, comfortably and quickly in the new center," said **Joan M. Quigley, President and CEO of North Hudson Community Action Corporation.**



## Brain Builder

The Centers for Medicare & Medicaid Services (CMS) issued the [Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers Final Rule](#). This rule establishes consistent emergency preparedness requirements for healthcare providers participating in Medicare and Medicaid, increases patient safety during emergencies, and establishes a more coordinated response to natural and man-made disasters. Federally Qualified Health Centers are required to meet all four components of the Final Rule. For more information and assistance in meeting the components, please contact NJPCA Emergency Management Coordinator, Donnell Smiley at [dsmiley@njpca.org](mailto:dsmiley@njpca.org).



## Summer Fridays are Lunch and Learn Days at AtlantiCare Health Services



Photo Credit: AtlantiCare Health Services.

Over the summer, AtlantiCare Health Services offered children and teens in Atlantic City free lunch on Mondays, Wednesdays, and Fridays. The Federally Qualified Health Center identified a need for providing meals during the summer because food access and nutrition is difficult to obtain while school is out of session. The program was open to Atlantic City children and teens ages 3-18 years old. During the program, Fridays were "Lunch and Learn Days." On these days, parents and guardians received lunch with their children and benefitted from parenting resources. During the summer months, AtlantiCare fed more than 60 kids and approximately 40 parents three times per week. In addition to the nutritious meals provided, participants also enjoyed wellness, educational and cultural activities.

## Saint James Health, Inc. Teams Up to Offer Services to Homeless

On June 21st, Saint James Health, Inc. participated in an outreach event for the homeless population in Newark. The Community Health Center joined an organization called Bridges to celebrate their 3rd annual Project Connect Service Fair.

At the event, Saint James Health conducted blood pressure readings and shared information about their services. In March 2014, Bridges established "Project Connect" in Newark. At Project Connect, professional case managers work with homeless clients individually to create an attainable set of goals that will lead to better health, and ultimately housing, a job and independence. Through a partnership with Saint James Health, Bridges offers onsite medical treatment, including adult medicine; gynecology; sports; medicine; and lab services.



Pictured are Saint James Health Certified Clinical Assistant, Amanda Vargas (left) and O&E Coordinator, Ana Rebelo (right).  
Photo Credit: Saint James Health, Inc.

# NJPCA Clinical Quality Forum: Providers Bridge the Gap from Theory to Practice

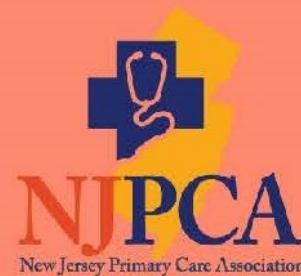


Medical and Dental Directors of New Jersey Community Health Centers

The 2018 Annual Clinical Quality Forum was held on April 20th. 71 participants from 16 Federally Qualified Health Centers attended the event. Additional Community Health partners in attendance included: U.S. Department of Health and Human Services, HRSA Office of Regional Operations - Region II; New Jersey Department of Health; and Aetna Better Health of NJ.

At the annual event, providers shared and learned from promising practices in the following areas:

- Making a Movement: Testing for HCV and HIV;
- Integrated Care;
- Team-Based Care;
- Behavioral Health: From the Front Lines: Opioid and Substance Abuse Treatment Integration;
- Diabetes: Oh, Say Can You A1C?;
- Colorectal Cancer: To Poop or Not to Poop: Tools to Increase Colorectal Cancer Screening; and
- Oral Health: Why Sealants are the Superheroes of Dental Care.



## Medical



## Mental Health



## Dental



# Zufall Health Center Welcomes New Jersey DOH Commissioner and First Lady

On July 12th, New Jersey Department of Health Commissioner Dr. Shereef Elnahal toured Zufall Health Center's medical and dental offices in Dover. During the visit, Zufall Health Center held a roundtable meeting with staff to discuss the issues affecting Zufall's 37,000 patients. Commissioner Elnahal also spoke to Chief Medical Officer Dr. Rina Ramirez about the recent and exciting changes at the Dover Medical office. Zufall's Chief Dental Officer Dr. Sam Wakim provided the Commissioner with a tour of the dental office and gave the Commissioner a dental goody bag to remember the special visit.



Pictured from left to right is Zufall Health Center Chief Medical Officer Dr. Rina Ramirez; President and CEO Eva Turbiner; New Jersey Department of Health Commissioner Dr. Shereef Elnahal; Zufall Health Center Board Chair Bill Shuler; and Chief Dental Officer Dr. Sam Wakim.

Tammy Murphy, the First Lady of New Jersey visited Zufall's West Orange office two weeks later. During the visit, the First Lady met with Zufall patients and funders, and held a discussion with staff about issues surrounding maternal and child health.



Pictured is Zufall Health Center Founder, Dr. Robert Zufall; First Lady Tammy Murphy; Mayor of West Orange Township Robert D. Parisi; Healthcare Foundation of New Jersey Executive Director, Marsha Atkind; Partners for Health Executive Director, Pamela Scott; Zufall Health Center President and CEO, Eva Turbiner, and West Orange Councilwoman Susan McCartney. Photo Credits: Zufall Health Center.



Pictured is First Lady Tammy Murphy meeting a patient and her baby with Zufall Health Center Director of Government Programs Shade Cronan.



# CFOs and Billing Managers Gain Tools to Improve Bottom Line



NJPCA held the 2018 Financial Round Table Summit on June 26th. James P. Kelly, a Financial Expert and an Operational Site Visit (OSV) reviewer for HRSA (pictured below on the left) provided a presentation on "Taking the Stress out of an Operational Site Visit."

The CFO Peer Support Group met after the Summit. During the first portion of the meeting, NJPCA Practice Transformation Network (PTN) Coaches Hopeton Gordon and Kay Hamilton-Finch (pictured below on the right with New Jersey Innovative Institute Executive Director, William O'Bryne) presented on "How Practice Transformation Impacts Your Center's Financial Bottom Line." The PTN Coaches also discussed value-based payments and shared insights on what Advanced Payment Models could look like for an FQHC using evidence from other states.

At the Roundtable, Horizon NJ Health facilitated a separate session for the Billing Managers, titled "Avoid Billing Mistakes and Bring More Money into your Center." The Billing Managers Peer Support Group meeting followed after Horizon's presentation. At the meeting, NJPCA Quality and Integration Specialist, Stephanie Gee updated the group on new billing codes and Determining a Valid Encounter for Wraparound/Utilizing PPA.



## OHI and NJPCA Showcase Efforts to Combat STIs at Press Conference



Pictured above is OHI President and CEO, Dr. Theresa Berger.

April was Sexually Transmitted Infection (STI) Awareness Month. On April 24th, Ocean Health Initiatives (OHI), NJPCA, and LabCorp hosted a press conference at OHI's Lakewood location to emphasize the importance of testing for chlamydia and gonorrhea. The press conference highlighted the education materials, testing, and treatment availability at Community Health Centers.

During the press conference, NJPCA President and CEO, Jillian Hudspeth, referenced the over 41,000 confirmed cases of chlamydia and gonorrhea in the State. Ms. Hudspeth said, "It's really incumbent upon all of us, no matter the age or the gender, to get tested so we're not infecting others."



# PERSPECTIVE

## PATIENT



**It's About the Patients:**

**Community Health Centers Providing Integrated Quality Care**

**2018 NJPCA ANNUAL CONFERENCE**

**October 24-25, 2018 | Golden Nugget, Atlantic City**



There are 24 FQHC/Health Centers in New Jersey providing healthcare services at 134 locations throughout the state.

LOCATION	Phone
<b>Atlantic County</b>	
AtlantiCare Health Services	609-572-6055
Southern Jersey Family Medical Centers, Inc.	609-567-0200
<b>Bergen County</b>	
North Hudson Community Action Corporation Health Center	201-210-0100
<b>Burlington County</b>	
Southern Jersey Family Medical Centers, Inc.	609-567-0200
<b>Camden County</b>	
CAMcare Health Corporation	856-583-2400
Project H.O.P.E., Inc.	856-968-2320
Osborn Family Health Center	856-757-3700
<b>Cape May County</b>	
CompleteCare Health Network	856-451-4700
<b>Cumberland County</b>	
CompleteCare Health Network	856-451-4700
<b>Essex County</b>	
Jewish Renaissance Medical Center	732-376-9333
Mary Eliza Mahoney Health Centers	973-733-5300
Newark Community Health Centers, Inc.	973-483-1300
Zufall Health Center	973-328-3344
Rutgers Community Health Center	973-732-6040
Saint James Health, Inc.	973-789-8111
<b>Gloucester County</b>	
CAMcare Health Corporation	856-583-2400
CompleteCare Health Network	856-451-4700
<b>Hudson County</b>	
Horizon Health Center / Alliance Community Health Center	201-451-6300
Metropolitan Family Health Network	201-478-5800
North Hudson Community Action Corporation Health Center	201-210-0100
<b>Hunterdon County</b>	
Zufall Health Center	973-328-3344

LOCATION	PHONE
<b>Mercer County</b>	
Henry J. Austin Health Center, Inc.	609-278-5900
<b>Middlesex County</b>	
Eric B. Chandler Health Center	732-235-6700
Jewish Renaissance Medical Center Jewish Renaissance Foundation, Inc.	732-376-9333 732-482-9600
<b>Monmouth County</b>	
Monmouth Family Health Center	732-413-2030
Visiting Nurse Association of Central Jersey Community Health Center	732-774-6333
Ocean Health Initiatives	732-363-6655
<b>Morris County</b>	
Zufall Health Center	973-328-3344
<b>Ocean County</b>	
Center for Health Education, Medicine & Dentistry	732-364-2144
Ocean Health Initiatives	732-363-6655
<b>Passaic County</b>	
Paterson Community Health Center	973-790-6594
North Hudson Community Action Corporation Health Center	201-210-0100
<b>Salem County</b>	
Southern Jersey Family Medical Centers, Inc.	609-567-0200
<b>Somerset County</b>	
Zufall Health Center	973-328-3344
<b>Sussex County</b>	
Zufall Health Center	973-328-3344
<b>Union County</b>	
Neighborhood Health Services Corporation	908-753-6401
<b>Warren County</b>	
Zufall Health Center	973-328-3344

Call the 24-hour New Jersey Family Health Center Line at 1-800-328-3838 to find services in your area.



**New Jersey Primary Care Association**  
3836 Quakerbridge Road, Hamilton, NJ 08619  
Tel: 609-689-9930 | Fax: 609-689-9940 | Web: [www.njpca.org](http://www.njpca.org)