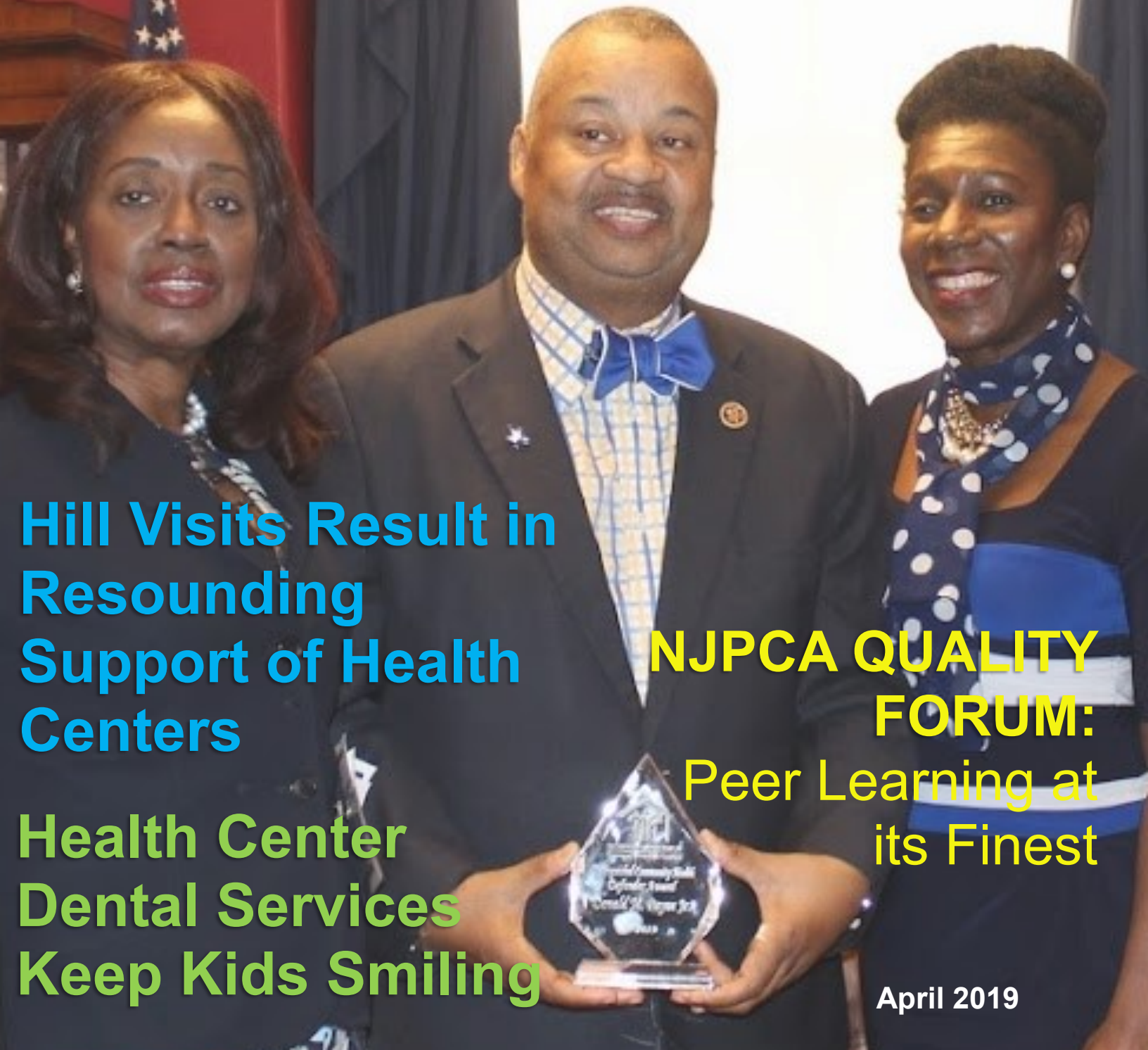


# Community Health



**Hill Visits Result in  
Resounding  
Support of Health  
Centers**

**Health Center  
Dental Services  
Keep Kids Smiling**

**NJPCA QUALITY  
FORUM:  
Peer Learning at  
its Finest**

April 2019

# Letter from the President & CEO

Greetings friends,

Have you ever heard the saying “If you want to see what someone values, look at how they spend their time”? Well, for the first four months of our 30th anniversary year, you can see what NJPCA values by observing the work of New Jersey’s Community Health Centers and our participation in group activities where we work together for change. Whether it was implementing new programs for patients, advocating for Health Center funding on Capitol Hill or sharing best practices during the NJPCA Clinical Quality Forum, it is clear that we spend our time on what matters to us, it is the most fulfilling aspect of our work-our patients.

At this year’s NACHC Policy and Issues Forum, NJPCA and Health Center representatives met with New Jersey’s congressional delegation to advocate for our patients, emphasizing the urgent need to re-authorize long-term Health Center funding. We joined with NACHC in recognizing, longtime supporter Congressman Donald Payne Jr. with the Distinguished Community Health Defender Award. As you can see from the front cover, he was pleased to receive the award and has been a true partner in supporting our work. Speaking of partners, working together with Centers and PCAs from across the nation, we were able to achieve a record number of House and Senate signatures supporting Health Center program funding for the coming fiscal year.

At the State level, I think we had one of the best NJPCA Clinical Quality Forums ever. Ask an attendee and I think they will tell you that it is because we incorporated more of our own providers this year than ever before. Right out of the gate, Henry J. Austin’s Lee Ruszczyk set the tone for the day and challenged us to think deeply by sharing his experiences and best practices implementing Medication-Assisted Treatment. Mary Eliza Mahoney’s Dr. Norma Roberts shared her insightful look into how her personal experience with being uninsured inspires and informs her work with patients. Through partnerships with area agencies, she has been able to give back to her community with the same support services she received.

These are just two of the experiences that highlight our collective recognition that our community of Health Centers are special because of the patients we value and the time and effort we invest in maintaining our ability to provide them with high quality, affordable services. I call that time well spent.



Pictured: NJPCA President and CEO, Jillian Hudspeth with representatives from American Cancer Society, HRSA, and Federally Qualified Health Centers making the commitment to increase colorectal cancer screening rates.



## NJPCA Community Health

Jillian Hudspeth,  
*President and CEO*

Toni Granato,  
*Communications  
Coordinator*

Marwa Chebli,  
*Clinical Program  
Manager*

Volume 4  
Issue 1

## WHO WE ARE

The New Jersey Primary Care Association (“NJPCA”) represents the 24 Community Health Centers and 137 satellite community-based ambulatory healthcare facilities throughout the state of New Jersey. Community Health Centers are also known as FQHCs or federally qualified health centers. FQHCs are authorized under Section 330(A) of the Public Health Services Act to provide healthcare to the underserved and the uninsured. New Jersey Community Health Centers provide healthcare services to over half a million New Jerseyans annually.

The NJPCA works to provide for the expansion and provision of quality, cost-effective and efficient primary healthcare through community health centers.





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# Inside NJPCA Community Health



# Health Centers Shine

## Health Center Dental Services



Pictured: a Metropolitan Family Health Network (MFHN) patient getting a cleaning. Photo Credit: MFHN.



From left to right is: Center for Health Education, Medicine, & Dentistry (CHEMED) Certified Dental Assistant, Marika Young; Dental Pre-Certification Specialist, Amy Flanagan; and Certified Dental Assistant, Kumase Canales. Photo Credit: CHEMED.

Federally Qualified Health Centers (FQHCs) throughout the state celebrated Give Kids a Smile Day on February 1st. As part of the event, FQHCs offered free dental exams for children seventeen years of age and younger. Health Center dental teams that participated included: CAMcare Health Corporation, the Center for Health Education, Medicine, & Dentistry (CHEMED), Jewish Renaissance Medical Center, Metropolitan Family Health Network, Monmouth Family Health Center, Neighborhood Health Services Corporation, Newark Community Health Centers, Inc. (NCHC), Ocean Health Initiatives, Inc., and Zufall Health Center.

The American Dental Association Foundation is the primary sponsor of the Give Kids a Smile Day. The program launched nationally in 2003. Since then, more than 5.5 million underserved children have received free oral health services. These free services are provided by volunteers including approximately 10,000 dentists annually, along with 30,000 other dental team members. It is estimated that over 346,500 children were served at event throughout the country this year.

At the various New Jersey FQHC events, more than 550 children were served with dental services. The services included exams, cleanings, oral healthcare instructions, caries assessments, fluoride treatments, fillings, stainless steel crowns, and x-rays.

In addition to the dental care provided, children also enjoyed fun activities and education.



## Keep Kids Smiling

During the event at Metropolitan Family Health Network, the Health Center provided coloring pages, healthy snacks, and an opportunity for children to show off their toothbrushing skills on a set of giant false teeth.

At Zufall Health Center, the kids enjoyed fun activities that taught them good oral health practices. Children enjoyed visits from the Delta Dental of New Jersey's Captain Supertooth and the Zufall Tooth Fairy. The children also participated in read-alongs with the Tooth Fairy and New Jersey Congressman Tom Malinowski.



Pictured above on the left: the Zufall Health Center Give Kids a Smile Day Tooth Fairy and New Jersey Congressman Tom Malinowski reading to kids. Photo Credit: [Zufall Health Center](#). Pictured above on the top right: CAMcare Health Corporation Assistant Clinical Director of Dental, Dr. Richard Santos, DMD with a Health Center patient. Photo Credit: CAMcare Health Corporation.



## CAMcare Unveils 'Free Little Libraries'



From left to right: Camden County Health Officer, Dr. Paschal Nwako; New Jersey Assemblywoman Patricia Egan Jones; and CAMcare Health Corporation President and CEO, Mark Roberts.

On February 1st, CAMcare Health Corporation partnered with Amerigroup New Jersey and Nemours to open Free Little Libraries at their sites in Camden County. As part of National Read Aloud Day, children participated in reading sessions, received a free book, and met the famous Philadelphia Phillies mascot, the Phillie Phanatic.

"Childhood literacy and the role it can play in the well-rounded health of a child is of the utmost importance here at CAMcare," said **Mark Roberts, President and Chief Executive Officer at CAMcare Health Corporation.** "For several years, CAMcare has had an ongoing mission to send each pediatric patient home with a book after an appointment. We are excited to partner with organizations who share our

dedication to childhood literacy and are beyond grateful to receive such a generous donation on behalf of Amerigroup New Jersey and Nemours."

## VNACJ Opens New Freehold Site

On March 20th, the Visiting Nurse Association of Central Jersey (VNACJ) Community Health Center (CHC) opened the new Freehold Family Health Center. The new site is part of a unique collaboration with CentraState Healthcare System, Visiting Nurse Association (VNA) Health Group, and Rutgers Robert Wood Johnson Medical School.

The Freehold Family Health Center will provide both comprehensive primary and specialty care, including geriatrics, offered through the Rutgers Family Medicine Residency Program at CentraState. Other services include behavioral health, prenatal care, and podiatry.

The VNA Children and Family Health Institute will offer community health programs such as WIC, programming by the County Councils for Young Children, and cancer education and early detection programs to benefit area residents. The new site is located at 597 Park Avenue in Freehold.



From left to right: VNACJ CHC CEO, Christopher Rinn, VNA Health Group President and CEO, Dr. Steven Landers, and President and CEO of CentraState Healthcare System, John Gribbin.



## Joan Dublin Honored as Trailblazer

On March 24th, Senator Menendez hosted a Women's History Month Celebration and honored Metropolitan Family Health Network President and CEO, Joan Dublin. Joan was one of seven inspiring women who received the Evangelina Menendez Trailblazer Award this year.

The Trailblazer Award, which was named in honor of the Senator's late mother, recognizes New Jersey women for their exceptional achievements.

Joan was selected for her dedication to ensuring New Jerseyans have access to affordable and quality healthcare. The Keynote Speaker of the event was First Lady of New Jersey Tammy Murphy.



Pictured: Metropolitan Family Health Network President and CEO, Joan Dublin receiving the Evangelina Menendez Trailblazer Award with Senator Robert Menendez and his family. Photo Credit: [Senator Menendez](#).

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## United Healthcare Recognizes Zufall



From left to right: Zufall Health Center Quality Manager, Kathy Orchen; Zufall Health Center President and CEO, Eva Turbiner; United Healthcare Community Plan CEO, Jocelyn Carter; Zufall Health Center Chief Medical Officer, Dr. Rina Ramirez; and United Healthcare Community Plan Market Medical Director, Dr. Marilyn Gordon.

On March 11th, Zufall Health Center received the "Health Center Quality Leader" recognition from United Healthcare Community Plan. The recognition from United Healthcare Community Plan was to acknowledge Zufall's Health Center Quality Leader award from the Health Resources and Services Administration (HRSA).

Quality Leaders are among the top 30 percent of all HRSA-supported health centers that achieved the best overall clinical outcomes, demonstrating high-quality across their clinical operations. Zufall Health Center was one of the seven New Jersey FQHCs to receive the Quality Leader award from HRSA.

"We are proud that United Healthcare Community Plan has honored us with this Health Center Quality Award for exceeding national benchmarks for quality assurance measures," said **Eva Turbiner, President and Chief Executive Officer at Zufall Health Center**. "It recognizes the constant efforts of the health center to maintain our high standards of quality in all we do."

Cover



Medical



Mental Health



Dental





# NJPCA Clinical Quality Forum: Peer Learning at its Finest



Pictured on the left page: Eric B. Chandler Health Center Medical Director, Dr. Steven J. Levin. From left to right above: New Jersey Department of Human Services Commissioner Carole Johnson; Henry J. Austin Health Center Senior Director of Behavioral Health, Lee G. Ruszczyk, LCSW, ACS, CCS; and Mary Eliza Mahoney Health Center Chief Medical Officer, Dr. Norma Milanes-Roberts. Pictured below: New Jersey Department of Health Assistant Commissioner for Community Health Services, Nashon Hornsby.

The 2019 NJPCA Annual Clinical Quality Forum was held on April 12th at the Hyatt Regency in Princeton. Over 80 participants from 20 Federally Qualified Health Centers attended the event. Additional Community Health partners in attendance included: U.S. Department of Health and Human Services, Health Resources and Services Administration (HRSA) Office of Regional Operations - Region II, New Jersey Department of Health, New Jersey Department of Human Services (NJ DHS), LabCorp, American Cancer Society, and Aetna Better Health of NJ.

The Clinical Quality Forum covered a wide range of topics including Medication-Assisted Treatment (MAT), colorectal cancer screening, diabetes care management, and the fundamentals of running an effective FQHC dental program. Attendees also heard about billable psychiatrist opportunities from NJ DHS Commissioner Carole Johnson as well as received updates from our HRSA partner Dr. Tanya Pagán Raggio-Ashley, Senior Medical Officer/Physician Region II.









Pictured: NJPCA President and CEO, Jillian Hudspeth with representatives from American Cancer Society, HRSA, and Federally Qualified Health Centers making the commitment to increase colorectal cancer screening rates.

During the NJPCA Clinical Quality Forum, providers shared and learned promising practices from both their Health Center peers and partner agency experts.

Lee G. Ruszczyk, Senior Director of Behavioral Health at Henry J. Austin Health Center set the tone of the day with an informative discussion regarding how to create a culture of change to implement Medication-Assisted Treatment.

Dr. Ronald Yee, Chief Medical Officer at the National Association of Community Health Centers (NACHC), shared a transformative presentation that provided attendees with an in-depth outlook of how the future of healthcare will impact FQHCs.

Dr. Norma Milanes-Roberts, Chief Medical Officer at Mary Eliza Mahoney Health Center received outstanding support from her peers while she discussed keeping up with a fast-paced Health Center in Newark. Her discussion prompted requests from the audience to come back at next year's Clinical Quality Forum.



Pictured on the left page clockwise: National Association of Community Health Centers (NACHC) Chief Medical Officer, Dr. Ronald Yee; Health Resources and Services Administration (HRSA) Senior Medical Officer/Physician Region II, Dr. Tanya Pagán Raggio-Ashley; and LabCorp Specialty Testing Group, Endocrine Sciences Director, Donald Walt Chandler, PhD. Pictured above is CompleteCare Health Network RN, Yalitza Ashton.



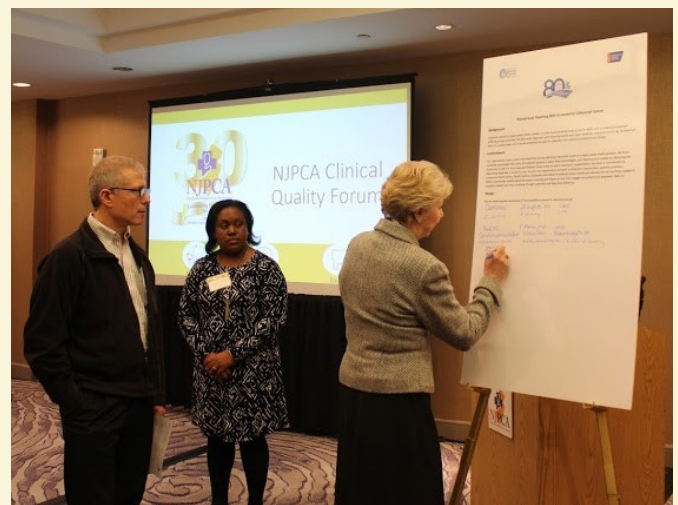
## Pledging to Increase Colorectal Cancer Screening

We were grateful to Donald Walt Chandler, PhD, Director of Endocrine Sciences at LabCorp Specialty Testing Group for the informative discussion regarding insulin resistance to Type 2 Diabetes complications.

Along with Dr. Azizeh Salloum, Chief Medical Officer at CompleteCare Health Network, our friends at American Cancer Society, Christina Faber and Natasha Coleman, presented effective strategies to increase colorectal cancer screening rates. As part of the collaboration with American Cancer Society, Federally Qualified Health Center providers signed the 80% in Every Community Colorectal Cancer Screening Pledge.

Dori Bingham, Practice Manager/Senior Analyst at D4 Practice Solutions shared useful insights regarding the fundamentals of running an effective FQHC Dental program.

Evaluations from the event revealed that participants felt the speakers were engaging and knowledgeable. In addition, participants said they enjoyed the audience interaction and the opportunity to share their experiences. Among those who completed an evaluation, attendees considered the training to be useful and expressed that they would definitely recommend the training to their colleagues.







COME CELEBRATE WITH US AT THE  
*Women's Health Luncheon*

\_\_\_\_ FRIDAY, MAY 17TH, 2019 \_\_\_\_  
11:00 AM - 1:30 PM

*The Boathouse at Mercer Lake*

334 S POST ROAD, WEST WINDSOR TOWNSHIP, NJ

DON'T FORGET TO WEAR A HAT FOR A CHANCE TO WIN A PRIZE!

*Guest Speakers:*

Dr. Lisa J. Hou, D.O.

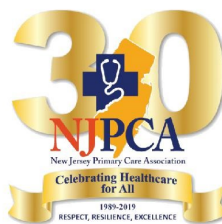
Deputy Commissioner for Veterans Affairs  
New Jersey Department of Military and Veterans Affairs

Honorable Nia H. Gill, Esq.

New Jersey Senator

EARLY BIRD TICKET PRICE - \$40 PER PERSON

VISIT [WWW.NJPCA.ORG](http://WWW.NJPCA.ORG)  
TO REGISTER



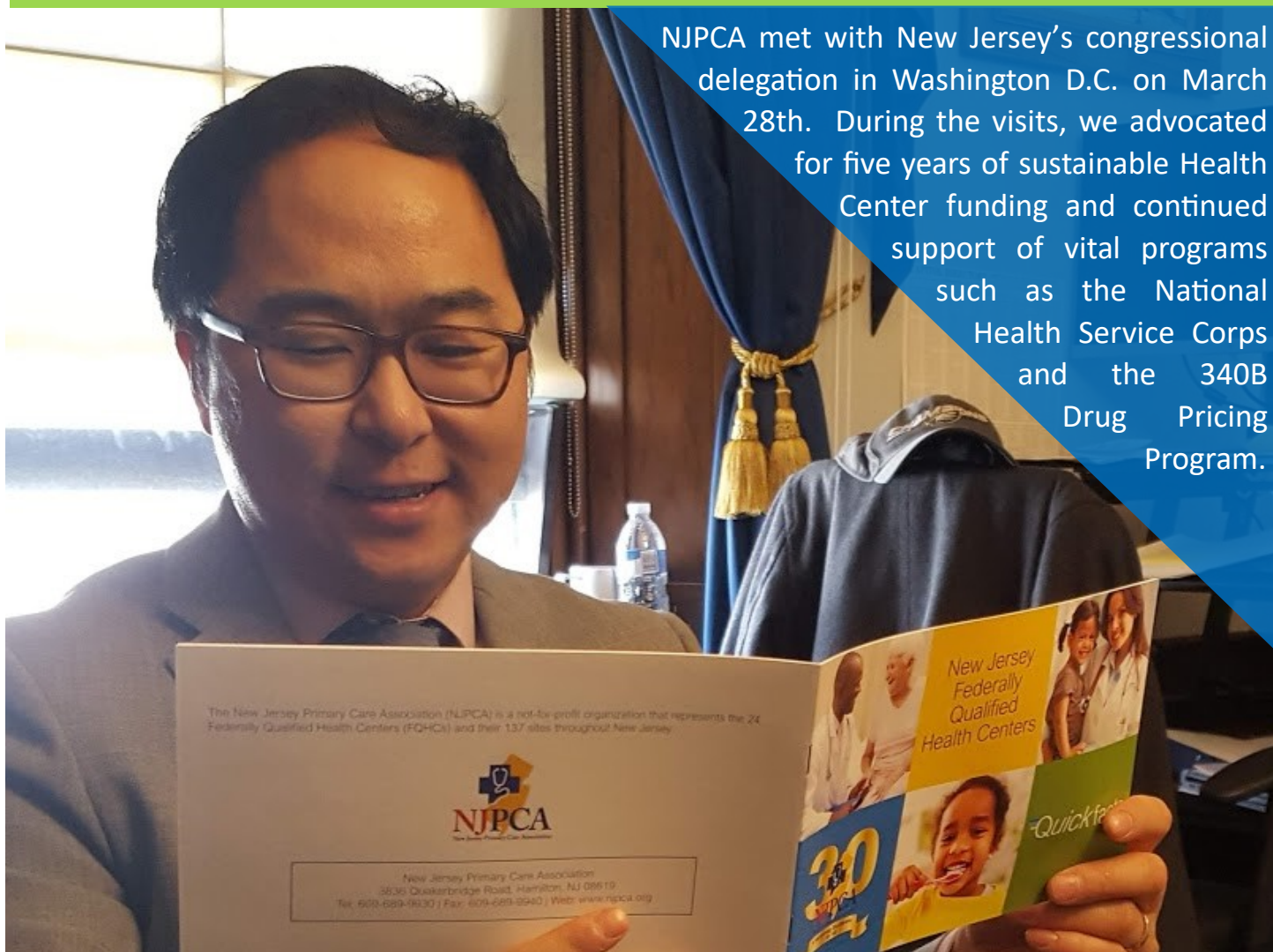
FOR MORE INFORMATION:  
BRITTNAY HERRERA  
[BHERRERA@NJPCA.ORG](mailto:BHERRERA@NJPCA.ORG)

Cover



# Hill Visits Result in Resounding Support of Health Centers

NJPCA met with New Jersey's congressional delegation in Washington D.C. on March 28th. During the visits, we advocated for five years of sustainable Health Center funding and continued support of vital programs such as the National Health Service Corps and the 340B Drug Pricing Program.











NJPCA and Henry J. Austin Health Center, Inc. (HJAHC), met with Congresswoman Bonnie Watson Coleman Senior Policy Advisor, Liz Lee for the NACHC Policy and Issues Forum Hill Visit Day. During the meeting, we discussed a range of healthcare issues impacting New Jersey FQHCs. Specifically, HJAHC shared the importance of the Congresswoman's continued support for telehealth initiatives. Telehealth is crucial to improving access to care for patients and reducing health care costs.



The Center for Health Education, Medicine and Dentistry (CHEMED), Henry J. Austin Health Center, Inc., NJPCA, and Ocean Health Initiatives, Inc. met with Congressman Chris Smith Legislative Director, Kelsey Griswold. During the meeting, Health Center representatives advocated for renewed Health Center funding to keep their patients healthy and ensure people across the country have access to quality care.



Eric B. Chandler Health Center, Jewish Renaissance Foundation, Monmouth Family Health Center, and North Hudson Community Action Corporation met with Congressman Frank Pallone Jr. Legislative Director, Roberto Sada. Mr. Sada accepted the 2019 Distinguished Community Health Champion Award on behalf of the Congressman for his continued support of FQHCs. Congressman Pallone was one of the nine New Jersey Representatives to sign onto the Degette-Bilirakis Dear Colleague Letter, which renews Health Center annual funding.





Congressman Andrew Kim met with CAMcare Health Corporation, NJPCA, and Southern Jersey Family Medical Centers, Inc. As a new member to Congress, NJPCA provided Congressman Kim an overview of the FQHC mission and highlighted Health Center data from our Quickfacts publication. During the meeting, we also invited the Congressman to visit Health Centers in his district.



Metropolitan Family Health Network, Newark Community Health Centers, Inc., and NJPCA met with Congressman Donald Payne Jr. during the Hill Visit Day. The Congressman has been a long standing supporter of the Health Center program. As a result, we presented the Congressman with the Distinguished Community Health Defender Award. Congressman Payne officially co-sponsored H.R. 1943—Community Health Center and Primary Care Workforce Expansion Act of 2019. This bill will extend Health Center funding for five years.



# CELEBRATE WITH HALF A MILLION OF YOUR NEIGHBORS!

24 Community Health Centers.

A network of 137 satellites.

Culturally sensitive.

High quality.

Affordable.

Primary and Preventive care services.

More than 2.1 million visits annually.

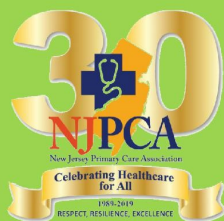
Every August, we celebrate what it  
means to be a Community Health  
Center.



## A legacy of caring NATIONAL HEALTH CENTER WEEK

August 4-10, 2019

Join us for the Kick-off at Project H.O.P.E, Inc., from 10:00 AM -1:00 PM  
519 West, St., Camden, NJ 08103



For more information,  
contact Donnell Smiley at  
[dsmiley@njpca.org](mailto:dsmiley@njpca.org),  
(609) 689-9930 x 10



**NJPCA Financial Roundtable Summit  
Fiscal Technical Assistance Workshop  
New Jersey Health Center Program Grant Recipients  
Hosted by New Jersey Primary Care Association  
June 12, 2019**



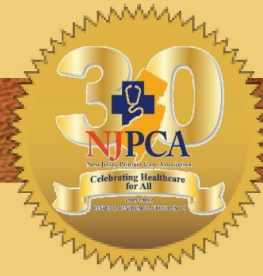
**NJPCA is honored to have HRSA representatives:**

**Stephanie Sowalsky**, Office of Federal Assistance Management, Division of Financial Integrity

**Sheila Gale**, Office of Federal Assistance Management, Division of Grants Management Operations

<b>Wednesday June 12, 2019</b>	<b>Location: The Boathouse at Mercer Lake</b> 334 S Post Rd, West Windsor Township, NJ
<b>8:00am – 8:30am</b>	Registration and Check-in
<b>8:30am – 9:00am</b>	Welcome Session – New Jersey Primary Care Association
<b>9:00am – 9:15am</b>	Introductions <ul style="list-style-type: none"> <li>Office of Federal Assistance Management (OFAM)               <ul style="list-style-type: none"> <li>Division of Financial Integrity (DFI)</li> <li>Division of Grants Management Operations (DGMO)</li> </ul> </li> <li>Attendees / Grant Recipient Introduction</li> </ul>
<b>9:15am – 9:45am</b>	<b>Session #1 – Fiscal Technical Assistance Introduction Presentation</b> <ul style="list-style-type: none"> <li>HRSA Organization Structure</li> <li>Interactions with HRSA – <i>Who to contact for what?</i></li> <li>Overview of DFI Fiscal Technical Assistance Initiative</li> <li>OFAM Manage Your Grants Webpage</li> </ul>
<b>9:45am – 10:00am</b>	<b>BREAK / Enjoy the Specialty Coffee Bar with Locally Roasted Artisan Coffee</b>
<b>10:00am – 10:55am</b>	<b>Session #2 – Important Aspects to Manage Your HRSA Grant</b> <ul style="list-style-type: none"> <li>Notice of Award</li> <li>Notice of Funding Opportunity</li> <li>Code of Federal Regulations (45 CFR 75)</li> <li>Post Award Grants Management</li> <li>Tools and Resources               <ul style="list-style-type: none"> <li>Health Center Program Compliance Manual</li> </ul> </li> </ul>
<b>10:55am – 11:00am</b>	<b>5 Minute – Stand and Stretch BREAK</b>
<b>11:00am – 11:55am</b>	<b>Session #3 – Financial Management and Accounting Systems</b> <ul style="list-style-type: none"> <li>Overview of the Compliance Manual Requirements (Chapter 15)               <ul style="list-style-type: none"> <li>Financial Management System</li> <li>Separation of Funding by Source</li> <li>Fiscal Policies and Procedures</li> <li>Cash Management – Payment Management System Drawdowns</li> <li>Reporting and Recordkeeping (Single Audits)</li> </ul> </li> </ul>





11:55am – 1:00pm	<b>BREAK for LUNCH</b>
1:00pm – 2:00pm	<b>Session #4 – Allowable and Unallowable Costs and Maintaining Supporting Documentation</b> <ul style="list-style-type: none"> <li>• Real Examples – Is the documentation adequate?</li> <li>• Avoid Misspending Tip Sheet</li> </ul>
2:00pm – 2:05pm	<b>5 Minute – Stand and Stretch BREAK</b>
2:05pm – 2:30pm	<b>Session #5 – Budgets</b> <ul style="list-style-type: none"> <li>• Overview of the Compliance Manual Requirements (Chapter 17)</li> <li>• Budget Management Best Practices</li> </ul>
2:30pm – 2:45pm	<b>BREAK / Enjoy the Specialty Coffee Bar with Locally Roasted Artisan Coffee</b>
2:45pm – 3:15pm	<b>Session #6 –Billing and Collections and Sliding Fee Discount Program</b> <ul style="list-style-type: none"> <li>• Overview of the Compliance Manual Requirements (Chapter 9 and Chapter 16)</li> <li>• Program Income</li> </ul>
3:15pm – 4:00pm	<b>Session #7 – Elements Crucial to the Financial Health of Managing Federal Grants</b> <ul style="list-style-type: none"> <li>• Fiscal Technical Assistance Key Areas and Tips</li> <li>• Health Center Specific Common Audit Findings</li> <li>• Procurements and Contracting (Chapter 12)</li> <li>• Time and Effort Reporting</li> <li>• Payment Management System Reconciliations</li> </ul>
4:00pm – 5:00pm	<b>OPTIONAL: Open Session for Individual Fiscal Technical Assistance</b> <ul style="list-style-type: none"> <li>• Open Question and Answer Session</li> <li>• One-on-One availability to answer questions</li> </ul>

**Registration opens May 1, 2019 on the NJPCA website.**

For more information contact: Marwa Chebli | [mchebli@njpca.org](mailto:mchebli@njpca.org) | (609) 689-9930 x 20

## Did You Know?

## NJPCA Provides Resources to Go



In 2019, NJPCA launched a new initiative called Resources to Go to help promote various public health awareness months throughout the year and share available resources. The information is for NJ Community Health Center staff to a) include in Center newsletters, social media platforms and websites; b) reflect on relevant data points; and c) utilize resources to increase patient engagement and/or assist their Center.

Thus far, we have shared resources regarding National Colorectal Cancer Awareness Month, the American Diabetes Association Alert Day, and National Minority Health Month. The resources have been shared with Health Center teams by e-mail and are also available on the NJPCA website.

For More Information Visit:  
[njpca.org](http://njpca.org)

## Have You Seen the New NJPCA Quickfacts?



Find it on our [website](http://njpca.org).



# Camden Health Centers Address Maternal and Infant Mortality at Family Festival



From left to right: Project H.O.P.E. Medical Assistant Shantique McMillian and a patient on the Health Center's mobile health van. Photo Credit: [First Lady of New Jersey Tammy Murphy Facebook Page](#).



From left to right: New Jersey First Lady Tammy Murphy and Osborn Family Health Center Director of Behavioral Health, Deb Bokas. Photo Credit: Osborn Family Health Center.



Pictured: a CAMcare Health Corporation team member's daughter helping to spread the word about oral hygiene. Photo Credit: CAMcare Health Corporation.

On March 2nd, CAMcare Health Corporation, Osborn Family Health Center, and Project H.O.P.E. participated in a New Jersey Family Festival that was held at Octavius V. Catto School in Camden. Family Festivals are designed to target cities with high rates of infant and maternal mortality and connect anyone involved in taking care of a child with state, county, and local resources.

During the event, CAMcare Health Corporation distributed information regarding home oral hygiene and encouraged participants to visit the Dentist for their bi-annual routine exams. CAMcare also advertised their new podiatry department.

Osborn Family Health Center shared resources about women's health issues. The Health Center also enrolled new patients without access to care and provided health education.

Project H.O.P.E. shared information regarding the Health Center's primary care, behavioral health, and substance abuse services and tested participants' A1c/ blood sugar on the Health Center's mobile health van.



# Annual Retreat Prompts Passionate Discussion and Commitment to New Projects



NJPCA held its second annual Board Retreat at the Chauncey Hotel and Conference Center in Princeton, between January 16 and 17, 2019. This experience was an opportunity for Board Members to explore innovative ideas for the new year. On January 16th, Board members enjoyed a dinner with Center CEO colleagues.

The second day of the retreat provided members with tangible steps for navigating and leading change. An outside facilitator was invited to share resources and best practices regarding resiliency and well-being through change. After a passionate discussion, Board Members left the retreat inspired by plans to collaborate on new projects during the new year.





# New Jersey Primary Care Association 30th Anniversary Conference and Luncheon



## Power of the Past, Force of the Future

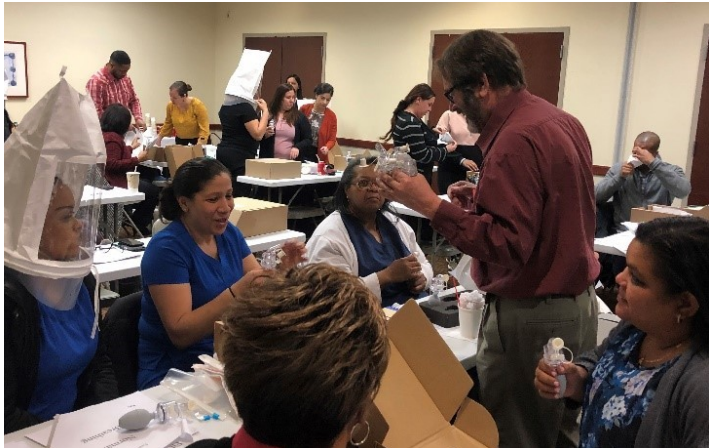
October 2 - 3, 2019  
Harrah's Resort | Atlantic City, New Jersey



# Inside NJPCA



## Fit-Testing Technical Assistance Helps Centers Meet Requirements



Pictured: New Jersey Department of Health (DOH) representative Eric Weren providing Fit-testing training to Federally Qualified Health Center team members.

On March 19th, NJPCA hosted a Qualitative Fit-Testing (Train-the-Trainer) Training at the Robert Wood Johnson Fitness and Wellness Center in Hamilton Township. New Jersey Department of Health (DOH) representative Eric Weren provided the training for FQHCs to meet the annual fit-testing requirement as part of their Respiratory Protection Programs.

The purpose of this training was to ensure that Health Centers could continue to provide primary care services and take the necessary airborne precautions to protect themselves against patients who show signs/symptoms consistent with a communicable disease.



Specifically, the presentation addressed the requirements of the DOH Public Employees Occupational Safety and Health (PEOSH) Respiratory Protection Standard; Hazard Assessment and Selection of the appropriate respirator; and instruction on proper usage, care, and disposal of respirators. Participants also engaged in an interactive workshop learning how to use respirators, fit-testing kits and how to properly conduct a fit-test for providers.





# April Webinar Addresses Cybersecurity

On April 25th, NJPCA hosted a Cybersecurity Emergency Management Webinar featuring Ken Fishkin, Director, and Deborah Murray, Senior Manager from the CohnReznick Advisory team.

This training addressed how FQHCs can protect their organization from cybersecurity threats by reviewing the current threat landscape; understanding the role and responsibilities of staff in mitigating threats; the current state of HIPAA and handling sensitive data; and personal security tips to prevent potential breaches.

Several Health Centers joined the webinar to learn the latest about cybersecurity and received actionable insights, key pain points about cyber attacks and an inside look into the most recent cyber threats that impacted healthcare organizations.



From left to right: CohnReznick Advisory Senior Manager, Deborah Murray and CohnReznick Advisory Director, Ken Fishkin.

Participants can access the full presentation, by e-mailing Donnell Smiley at [dsmiley@njpca.org](mailto:dsmiley@njpca.org). The following are some helpful tips discussed at the meeting:

## HOW CENTERS CAN MINIMIZE CYBER RISKS

- Start by assessing your cyber risks; what is core to your business; asset valuation.
- Encrypt laptop hard drives.
- Evaluate internal capabilities and talent.
- Utilize third-party services that cannot be performed internally (e.g. Security Operations Center).
- Perform due diligence on third-party vendors/consultants.
- Treat security as part of the cost of running your business.
- Review bi-annually who has access to what data.
- Classify and segment your critical data.
- Perform backups and test them frequently.
- Conduct on-going security awareness training.
- Develop and test your incident Response Plan. (MAKE SURE RANSOMWARE ATTACKS ARE ADDRESSED)
- Upgrade equipment or migrate to Cloud Service Providers.
- Provide two-factor authentication to remotely access network and Cloud Service Providers.
- Perform annual penetration tests.
- Develop a Vulnerability Management Program.

# Emergency Management Highlights



From left to right: NJPCA Program Associate, Brittnay Herrera and NJPCA Emergency Management Coordinator, Donnell Smiley.

## DEPARTMENT CHANGES AND A NEW COALITION:

As a result of the transition from the Christie Administration to the Murphy administration, there have been recent changes at the New Jersey Department of Health (NJDOH). These changes are both administrative and mark a cultural shift in the organizational structure of the Office of Emergency Management. The Office has been renamed the Office of Disaster Resilience.

The Office of Disaster Resilience includes the Training and Exercise Unit, Emergency Management Bureau, Medical Countermeasures Bureau, Community Resilience Bureau, and the Grants Administration Bureau. Dana Johnson is the Acting Director for the Office.

NJPCA Emergency Management will continue to work alongside the new statewide Coalition. The new Coalition is now statewide and not defined by regions. This is a significant change from the prior regional coalitions that previously worked in silos without communication.

Now, with the new Coalition structure, all healthcare organizations across all industries can work across geographical lines and provide a more effective and integrated response to emergencies. Through the Coalition, FQHCs not only receive the latest updates about preparedness for medical surge, but continue to be at the forefront of healthcare delivery.

The State Coalition Coordinator is Karen Fox. She is a DOH representative who facilitates the Coalition meetings.

Many of you will see a parallel to integrated healthcare. Just as different services provide for more comprehensive care for patients, different healthcare entities sharing emergency management information and best practices increases the likelihood that entities will work together during emergencies and provide more comprehensive management of disasters.



The Assistant Secretary for Preparedness and Response provided the overarching theme this year, encouraging all states to focus on medical surge preparedness for all Healthcare organizations. Medical surge is the ability to provide adequate medical services during a time of crisis beyond a facility's normal limits.

Planning for medical surge is critical for FQHCs. This type of planning is essential to enhance FQHCs' ability to evaluate and care for all patients, especially patients that require specialized care. NJPCA Emergency Management is committed to fully supporting FQHCs so they are always prepared for these events and can quickly recover in the event of an emergency. We attend quarterly Coalition meetings with NJPCA Center representatives Member Greg Richards from CAMcare Health Corporation and Member-Elect Scott Carey from Metropolitan Family Health Network. Greg and Scott provide their insight to other Coalition members in an effort to advocate for Center needs. We welcome your feedback and appreciate you keeping us up to date with your challenges and concerns.



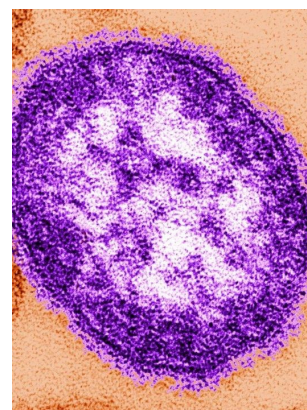
From left to right: CAMcare Health Corporation Quality Director and Director of Nursing, Greg N. Richards, RN, MBA, CNML and Metropolitan Family Health Network, Inc. Chief Operating Officer, Scott Carey, MSW, MS.

## MEASLES UPDATE:

With the recent Measles outbreaks in NY and NJ, it is important that FQHCs remain vigilant and proactive in their efforts to effectively screen, isolate and report suspected cases to local authorities. We continue to urge FQHCs to screen all incoming patients, especially if they have traveled to an area of urgent public health concern, that present with signs and symptoms consistent with a potential infectious disease.

To combat the recurrence of measles outbreaks, NJPCA Emergency Management has conducted several no-notice mystery patient drills to ensure that FQHCs have policies and procedures outlined in their Emergency Operation Plans to effectively manage infectious patients. These non-notice mystery patient drills ensure the safety of the FQHC staff and most importantly, the patients.

Additionally, NJPCA Emergency Management continues to provide training, networking support and distributes weekly memos with resources to enhance operational response and coordination during emergencies to prevent an outbreak at an FQHC.



Measles outbreak. Photo Credit: [NorthJersey.com](http://NorthJersey.com)

## UPCOMING EM CONFERENCE:

In partnership with several New Jersey Associations and organizations, the New Jersey Primary Care Association will be co-hosting an Emergency Management Best Practices Conference on June 3, 2019. The conference will be held at the Forsgate Country Club in Monroe Township, NJ.

Please join us to increase your Center's response capabilities during an infectious disease outbreak, strengthen community partnerships in a medical surge event, and learn how to prepare for the unexpected.

Contact Donnell Smiley at [dsmiley@njpca.org](mailto:dsmiley@njpca.org) for any questions. To take part in the upcoming Emergency Management Best Practices Conference, click [here](#).

# First of a Four Part PCMH Series Kicks Off

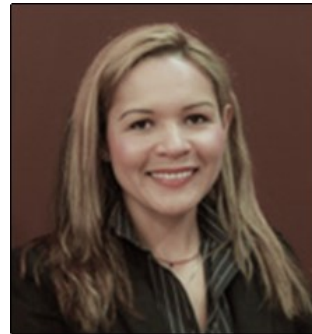
On March 22<sup>nd</sup>, NJPCA provided a free Patient-Centered Medical Home (PCMH) 2017 webinar entitled “Building Blocks for a High Performing Care Team.” This training was the first of a four-part PCMH Transformational Series that NJPCA will be conducting throughout 2019.

Helen Dao, PCMH expert and NJPCA consultant provided an overview of the PMCH 2017 Recognition Program, an evaluation of practice readiness to meet the core requirements, policies, procedures and workflows and best practices in identifying and implementing key components of a high performing Team-Based Care approach.

The webinar also reviewed the organizational structure needed to meet PCMH requirements at Health Centers. This training was provided to all Centers, whether they have PCMH recognition or not. Attendees included FQHC CEOs, COOs, Medical Directors, Quality Directors, and Nursing Directors.

In effort to promote the importance of being PCMH certified, NJPCA is hosting three more PCMH trainings this year. The following are the upcoming PCMH trainings to look out for:

- Part II: Pathways to Engaging Your Population;
- Part III: Connecting High Risk Populations Through Care Coordination and Care Management; and
- Part IV: Bringing it All Together – Performance Improvement.



Pictured: Helen Dao, B.A., MHA.

## NJPCA Dental Series Continues

For the first time ever, NJPCA is providing a four-part Dental series. Dori Bingham, Program Manager for D4 Practice Solutions will be conducting all four trainings. This series is designed to educate, empower and enable New Jersey health center dental programs to create a strong and stable foundation for a transition from traditional fee-for-service reimbursement to oral health value-based care. Part one of the series took place at the Clinical Quality Forum on April 12, 2019. The session covered a range of topics designed to help health center dental programs maximize provider productivity, access and revenue while minimizing chaos and unpredictability. The following are the upcoming dental trainings taking place this year:

- Part II: The Fundamentals of Running a Successful Dental Program Webinar;
- Part III: The ABCs of Oral Health Value-Based Care Webinar; and
- Part IV: Transforming the Oral Health Program.



Pictured: Dori Bingham, Practice Manager/Senior Analyst at D4 Practice Solutions.





## RECRUITING NEW STAFF CAN BE HARD. Let 3RNet help you!

3RNet is a national nonprofit network with a New Jersey representative ready to help you find great candidates for your Health Center!

The New Jersey Department of Health (NJDOH) is sharing its subscription to 3RNet with New Jersey Federally Qualified Health Centers to help them connect with health professionals searching for jobs open to every underserved area, whether rural or urban throughout the state.

For more information, please contact NJPCA Program Associate Brittnay Herrera at [bherrera@njpca.org](mailto:bherrera@njpca.org).



There are 24 FQHC/Health Centers in New Jersey providing healthcare services at 137 locations throughout the state.

LOCATION	Phone
<b>Atlantic County</b>	
AtlantiCare Health Services	609-572-6055
Southern Jersey Family Medical Centers, Inc.	609-567-0200
<b>Bergen County</b>	
North Hudson Community Action Corporation Health Center	201-210-0100
<b>Burlington County</b>	
Southern Jersey Family Medical Centers, Inc.	609-567-0200
<b>Camden County</b>	
CAMcare Health Corporation	856-583-2400
Project H.O.P.E., Inc.	856-968-2320
Osborn Family Health Center	856-757-3700
<b>Cape May County</b>	
CompleteCare Health Network	856-451-4700
<b>Cumberland County</b>	
CompleteCare Health Network	856-451-4700
<b>Essex County</b>	
Jewish Renaissance Medical Center	732-376-9333
Mary Eliza Mahoney Health Centers	973-733-5300
Newark Community Health Centers, Inc.	973-483-1300
Zufall Health Center	973-328-3344
Rutgers Community Health Center	973-732-6040
Saint James Health, Inc.	973-789-8111
<b>Gloucester County</b>	
CAMcare Health Corporation	856-583-2400
CompleteCare Health Network	856-451-4700
<b>Hudson County</b>	
Horizon Health Center / Alliance Community Health Center	201-451-6300
Metropolitan Family Health Network	201-478-5800
North Hudson Community Action Corporation Health Center	201-210-0100
<b>Hunterdon County</b>	
Zufall Health Center	973-328-3344

LOCATION	PHONE
<b>Mercer County</b>	
Henry J. Austin Health Center, Inc.	609-278-5900
<b>Middlesex County</b>	
Eric B. Chandler Health Center	732-235-6700
Jewish Renaissance Medical Center Jewish Renaissance Foundation, Inc.	732-376-9333 732-482-9600
<b>Monmouth County</b>	
Monmouth Family Health Center	732-413-2030
Visiting Nurse Association of Central Jersey Community Health Center	732-774-6333
Ocean Health Initiatives	732-363-6655
<b>Morris County</b>	
Zufall Health Center	973-328-3344
<b>Ocean County</b>	
Center for Health Education, Medicine & Dentistry	732-364-2144
Ocean Health Initiatives	732-363-6655
<b>Passaic County</b>	
Paterson Community Health Center	973-790-6594
North Hudson Community Action Corporation Health Center	201-210-0100
<b>Salem County</b>	
Southern Jersey Family Medical Centers, Inc.	609-567-0200
<b>Somerset County</b>	
Zufall Health Center	973-328-3344
<b>Sussex County</b>	
Zufall Health Center	973-328-3344
<b>Union County</b>	
Neighborhood Health Services Corporation	908-753-6401
<b>Warren County</b>	
Zufall Health Center	973-328-3344

Call the 24-hour New Jersey Family Health Center Line at 1-800-328-3838 to find services in your area.



**New Jersey Primary Care Association**  
3836 Quakerbridge Road, Hamilton, NJ 08619  
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