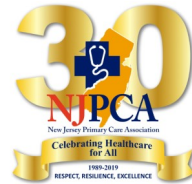


An e-magazine Honoring FQHC Excellence in New Jersey



Community Health

Ring the Bell! NJ
Health Centers
Celebrate National
Health Center Week

Stand Out Centers
Win Quality Awards

STRONG WOMEN,
STRONG VOICES:
How the Women's
Health Luncheon
Inspired

September 2019

Letter from the President & CEO

Greetings friends,

We are grateful to Pat DeShields and her team at Project H.O.P.E. for hosting this year's amazing and fun-filled National Health Center Week Kick-off. This year was extra special with Senator Menendez ringing the bell to symbolize the start of NHCW in New Jersey. My Kick-off remarks are provided below:

Community Health Centers are by the people and for the people. This week, we celebrate one of the greatest creations in America—the Community Health Center. There are 1,400 Centers across the country. Center creators are people from places like Camden. These are good people, strong people--doers who are part of the reason why we are here today.

In the beginning of the Community Health Center movement, civil rights activists fought hard to ensure that all people would have access to healthcare, whether it was out in the fields of Mississippi taking care of the Freedom Riders or in church basements in northern cities. Good people came together and fixed the problem-- that getting healthcare should not depend on whether you have the right skin color or whether you have enough money in your pocket. These good people of all colors did not wait for someone else to come fix the situation, they fixed it themselves. They formed community action groups to ensure communities that were ignored or looked upon as burdens received the healthcare they deserved. —But they weren't done, even after that—they advocated to the federal government to sustain the Health Center program on a nationwide basis. That's activism, that's America.

Community Health Center activism is still alive and well, more than 50 years later after the first two Centers started. How? There are 24 Health Centers at 137 sites in New Jersey. In places like Camden, Newark, Jersey City, Bridgeton and Trenton--Cape May, Little Egg Harbor and Galloway. None of this would be possible without people of all colors and religions who started New Jersey's Health Centers. Centers work hard, see patients, write grants, and advocate for their community neighbors everyday. Thank you to the patients and thank you to the providers, thank you to the Health Center teams. You are saving lives and changing lives!

Community Health Centers really are the best of America. Happy National Health Center Week! Now let's ring that bell!



NJPCA Community Health

Jillian Hudspeth,
President and CEO

Toni Granato,
*Communications
Coordinator*

Marwa Chebli,
*Clinical Program
Manager*

Volume 4
Issue 2



Pictured: NJPCA President and CEO, Jillian Hudspeth with National Health Center Week participants.

WHO WE ARE

The New Jersey Primary Care Association ("NJPCA") represents 23 Community Health Centers and 133 satellite community-based ambulatory healthcare facilities throughout the state of New Jersey. Community Health Centers are also known as FQHCs or federally qualified health centers. FQHCs are authorized under Section 330(A) of the Public Health Services Act to provide healthcare to the underserved and the uninsured. New Jersey Community Health Centers provide healthcare services to over half a million New Jerseyans annually.

The NJPCA works to provide for the expansion and provision of quality, cost-effective and efficient primary healthcare through community health centers.



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Inside NJPCA Community Health



Stand Out Centers Win Quality Awards



The U.S. Department of Health and Human Services (HHS) announced \$1,674,121 in Quality Improvement Awards to 20 NJPCA member Federally Qualified Health Centers (FQHCs) in New Jersey. Health centers will use these funds to build upon their 2018 achievements to address health priorities. The funding will allow Centers to continue to improve cost-efficient care; increase quality; reduce health disparities; increase both the number of patients served and access to services; advance the use of health information technology; and deliver patient-centered care.

Total Funding to NJPCA members: 20 awards totaling \$1,674,121:

- Access Enhancers: 6 health centers received awards totaling \$65,000;
- Advancing Health Information Technology (HIT) for Quality: 14 health centers received awards totaling \$73,000;
- Clinical Quality Improvers: 9 health centers received awards totaling \$224,450;
- Health Center Quality Leaders: 8 health centers received awards totaling \$325,171;
- Health Disparities Reducers: 6 health centers received awards totaling \$206,500;
- Patient Centered Medical Home (PCMH) Recognition: 17 health centers received awards totaling \$730,000; and
- Value Enhancers: 2 health centers received awards totaling \$50,000.

Eight New Jersey Federally Qualified Health Centers received Quality Leader awards. Health Center Quality Leaders were among the top 30 percent of all HRSA-supported health centers that achieved the best overall clinical outcomes, demonstrating high-quality across their clinical operations. Benchmarks were determined by mathematically adjusting for certain health center characteristics facilitating comparisons across health centers, and sorting health centers into quartiles for each clinical quality measure.

New Jersey Quality Leaders include:

AtlantiCare Health Services

Eric B. Chandler Health Center

Horizon Health Center/Alliance Community Healthcare

Jewish Renaissance Foundation, Inc.

Newark Community Health Centers, Inc.

Ocean Health Initiatives

Rutgers Community Health Center

Zufall Health Center

Nearly \$107 million in Quality Improvement grants was awarded to 1,273 community health centers across all U.S. states, territories and the District of Columbia.

For a list of FY 2019 Quality Improvement Awards recipients, click [here](#).



CHEMED's Picture Perfect Infant Immunization Event



From left to right: Center for Health Education, Medicine and Dentistry (CHEMED) CCO/Director of Strategic Planning, Chedva Werblowsky; CHEMED Chief Information Officer, Yaakov Schwartz; CHEMED Chief Operating Officer, Mark Berkowitz; Lakewood Resource and Referral Center Executive Director, Sarah Sternbach; and CHEMED Executive Assistant, Leah Hirsch.

The Center for Health Education, Medicine & Dentistry (CHEMED) celebrated National Infant Immunization Week (NIIW) by hosting a two-day event to increase awareness of infant vaccination. The event was held on May 1 - 2, 2019. During the event, parents received a free professional photo of their baby by renowned photographer, Rivky Robi. CHEMED staff also checked children's immunization records, made immunization appointments, and provided educational materials.

The 2019 NIIW was held from April 27th to May 4th. This year marked the 25th anniversary of National Infant Immunization Week and the second annual NIIW event hosted by CHEMED. Close to 150 families received photos and education as part of the two-day event.

CHEMED's NIIW event was also featured in the New Jersey Department of Health [press release](#).

Oh, Baby! MFHN Launches Moms-to-Be Dental Program



Pictured are the "Oh Baby, What Great Teeth You'll Have" program Moms-to-be. Photo Credit: MFHN.

On June 12th, Metropolitan Family Health Network (MFHN) welcomed a group of moms-to-be to the MFHN Dental Department for the first "Oh Baby, What Great Teeth You'll Have" program party.

The goal of the program is to highlight how good oral health can make a difference in a woman's pregnancy, delivery and her new baby's physical health. Moms-to-be are asked to attend a party where they learn how to care for their oral hygiene and that of their babies. There were also games, prizes, gifts, and healthy snacks throughout the one-hour party.

As part of the program, the participating women received email or text messages with tips on proper oral health care. The Moms-to-be will also receive a gift card when they bring their babies to the MFHN Dental Department for a first dental exam before the baby's first birthday. Additional information on the program is available on MFHN's [website](#).

NACHC Recognizes NHCW Excellence

On June 28th, Newark Community Health Centers, Inc. (NCHC) won a sponsorship award from the National Association of Community Health Centers (NACHC) for planning an array of community-wide National Health Center Week events. The \$500 awards were distributed to Federally Qualified Health Centers in each state. NCHC was selected as the New Jersey winner.

During National Health Center Week, NCHC hosted five events throughout Essex County. NACHC based the sponsorship decision on the number of elected officials at the state and federal level that were invited to participate in the Health Center's events.

NCHC celebrated National Health Center Week with many public officials and community leaders. Some of the elected officials in attendance included: U.S. Congressman Donald Payne Jr.; U.S. Department of Health and Human Services (HHS), Regional Director, Region II, Dr. Anthony C. Ferreri; HHS Executive Officer, Region II, Dennis González; Assemblyman Thomas P. Giblin; Irvington Mayor Tony Vauss; and Newark Councilmen Anibal Ramos Jr. and Luis A. Quintana. Representatives from Assemblywoman Britnee N. Timberlake, Newark Councilman Sharpe James, and East Orange Mayor Ted R. Green were also in attendance.



Pictured in the photo on top: HHS Executive Officer, Region II, Dennis González; Newark Councilman Luis A. Quintana; NJPCA President and CEO, Jillian Hudspeth; Newark Community Health Centers, Inc. President and CEO, Dr. Pamela Clarke; and Newark Councilman Anibal Ramos Jr. Pictured in the second photo from the top is Newark Community Health Centers Inc. Senior Manager of Social Programs & Outreach, Malikah Morris; Certified Clinical Medical Assistant, Josmery Ortiz; and Infectious Disease team member, Imad Ibrahim.

Monmouth's Silverberg Strengthens Deeper Community Ties



Pictured: Monmouth Family Health Center (MFHC) CEO Marta Cuellar Silverberg.

Monmouth Family Health Center (MFHC) CEO Marta Cuellar Silverberg has joined the "Communities That Care Key Leaders" Task Force. The Communities That Care (CTC) initiative is a component of the RWJBarnabas Health Social Impact and Community Investment Practice (SICI). Through evidence-based methodologies, CTC assesses and addresses the predictors of youth problem behavior that contributes to substance use, delinquency, mental health, bullying and other factors that affect the safety and well-being of children.

Marta Cuellar Silverberg was also selected as a new member of the Monmouth Medical Center Board of Directors.

Have you seen our latest Workforce Publication?



To access the publication, visit the NJPCA Workforce Initiatives page, [here](#).



Brain Builder

Guidance on Public Charge

On August 14th, the Trump Administration published the final rule of the “public charge” regulation. The rule will make it likely that legal immigrants will be denied Legal Permanent Residency (aka a Green Card) if they have used, or are considered “likely” to use, benefits including Medicaid and SNAP. It is estimated that about 26 million people will be impacted by this new rule when it goes into effect on October 15, 2019. The rule will apply to adjustment of status applications postmarked on or after October 15, 2019. For more information, visit the [National Association of Community Health Centers \(NACHC\)](#) website.

Strong Women, Strong Voices: How the Women's Health Luncheon Inspired





NJPCA held its 15th Annual Women's Health Luncheon on May 17th at the Boathouse at Mercer Lake in West Windsor, NJ. The annual event is held during National Women's Health Week, which is an observance led by the U.S. Department of Health and Human Services Office on Women's Health. Over 120 attendees from across the state, including 17 Federally Qualified Health Centers, celebrated women's health and heard from experts regarding the importance of positive lifestyle choices. Attendees included FQHC CEOs and staff, federal and state representatives, American Cancer Society, New Jersey YMCA State Alliance, the League of Women Voters, WellCare Health Plans, Novartis Corporation, as well as the event sponsor, Aetna Better Health of New Jersey.

Special guest speakers included NJ Department of Health Commissioner Dr. Shereef M. Elnahal; NJ Department of Human Services Commissioner Carole Johnson; The Honorable Senator Nia H. Gill; and NJ Department of Military and Veterans Affairs Deputy Adjutant General and Assistant Commissioner of Operations, Dr. Lisa J. Hou.

Luncheon speakers shared stories of how they overcame challenges and adversity. Speakers also described the best advice they ever received to maintain a healthy lifestyle, often from a mother or a female role model. At the end of the event, the audience felt empowered and inspired to make their health a priority.

Celebration of Women's Health



HRSA Funds Health Centers to Expand Mental Health and Combat Opioid Crisis

On August 8th, the Health Resources and Services Administration (HRSA) announced more than \$200 million in funding to Community Health Centers across the U.S. to increase access to high quality, integrated behavioral health services. These services include the prevention or treatment of mental health conditions and/or substance use disorders, including opioid use disorder through the Integrated Behavioral Health Services (IBHS) program. In total, 21 NJPCA member Federally Qualified Health Centers (FQHCs) received approximately \$3 million in awards.

“Health centers and behavioral health providers are on the front lines of the fight against the opioid crisis and substance abuse, especially in rural communities,” **said U.S. Department of Health and Human Services Secretary Alex Azar.** “With our evidence-based strategy, HHS is working to support local communities in fighting back against substance abuse, and our united efforts are yielding results. Together, we can end our country’s opioid crisis and lay a foundation for a healthier country where every American can access the mental healthcare they need.”

NJPCA member awardees include:

AtlantiCare Health Services	Monmouth Family Health Center
CAMcare Health Corporation	Neighborhood Health Services Corporation
Center for Health Education, Medicine and Dentistry (CHEMED)	Newark Community Health Centers, Inc.
CompleteCare Health Network	North Hudson Community Action Corporation
Eric B. Chandler Health Center	Ocean Health Initiatives, Inc.
Henry J. Austin Health Center, Inc.	Paterson Community Health Center
Horizon/Alliance Community Healthcare	Project H.O.P.E.
Jewish Renaissance Foundation	Rutgers Community Health Center
Jewish Renaissance Medical Center	Southern Jersey Family Medical Centers, Inc.
Mary Eliza Mahoney Health Centers	Zufall Health Center
Metropolitan Family Health Network	

Did You Know?

According to HHS, the number of patients receiving medication-assisted treatment (MAT) for opioid addiction at Federally Qualified Health Centers increased 142 percent from 2016 to 2018. Additionally, the number of patients receiving buprenorphine, a common form of MAT, has increased 28 percent during this two year period.

Source: [U.S. Department of Health and Human Services \(HHS\)](#)

For More Information, visit the [HHS website](#).

Ring the Bell! NJ Health Centers Celebrate National Health Center Week

Project H.O.P.E. Rings in NHCW



“I am privileged to lead Project H.O.P.E. and participate in the work of Community Health Centers. We are excited to celebrate our accomplishments and we look forward to the work ahead!”

*Patricia DeShields, Chief Executive Officer,
Project H.O.P.E., Inc.*



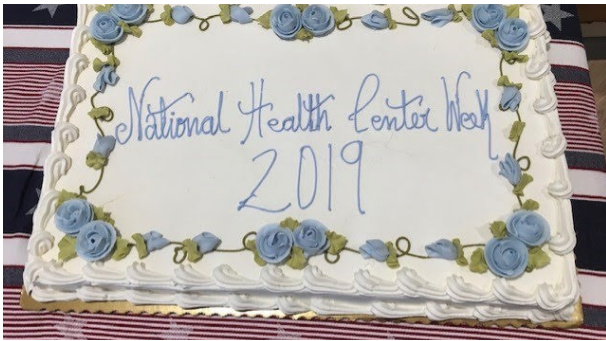


NATIONAL



CENTER



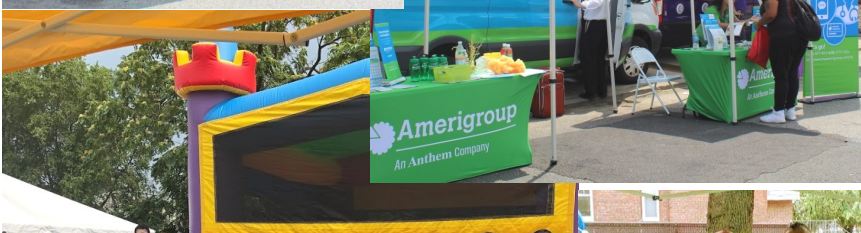


HEALTH



WEEK







OHI Opens New State-of-the-Art Building in Toms River



Saint James Health Celebrates New Lafayette St. Site in Newark

NCHC Women's Health Symposium Tackles Health Disparities



Pictured above from left to right: Newark Councilwoman LaMonica McIver; Assemblywoman Cleopatra Tucker; Senator Nia H. Gill, Esq.; New Jersey Department of Health Commissioner Dr. Shereef Elnahal; and panel moderator Senator Loretta Weinberg.



Pictured on the left is New Jersey Department of Health Commissioner Dr. Shereef Elnahal; Newark Community Health Centers, Inc. President and CEO, Dr. Pamela Clarke; and Board Chair, Dr. Omar Bey. Photo Credits: NCHC.

On May 14th, Newark Community Health Centers, Inc. (NCHC) hosted their 4th Annual Women's Health Symposium at the Newark Museum. The theme of the symposium was called "Stolen Moments: Health Disparities in Minority Families." A primary focus of the event was to highlight high infant and maternal mortality rates among women of color and present solutions to address this crisis.

The symposium began with introductory remarks from Newark Community Health Centers, Inc. President and CEO, Dr. Pamela Clarke and Board Chair, Dr. Omar Bey. The event also included a Legislative and Policy Issues panel to discuss efforts of the State of New Jersey and City of Newark to reduce maternal deaths. During the panel, New Jersey Department of Health Commissioner Shereef Elnahal described efforts to eliminate disparities in women's health care by reducing implicit bias.

During Commissioner Elnahal's remarks, he acknowledged the important role FQHCs play in providing prenatal care to New Jerseyans. He also mentioned that the State of New Jersey has invested \$4.7 million to fund community health workers to refer patients into prenatal care if they are pregnant or considering pregnancy. The event was featured on [NJTV](#).

HRSA Training Puts Finance Front and Center



On June 12th, NJPCA hosted an all-day HRSA Fiscal Technical Assistance Workshop. This regional training was held at the Boathouse at Mercer Lake with 16 New Jersey Federally Qualified Health Centers in attendance.

From left to right: NJPCA President and CEO, Jillian Hudspeth; HRSA Senior Medical Officer/Physician Region II, Dr. Tanya Pagán Raggio-Ashley; HRSA Office of Federal Assistance Management, Division of Financial Integrity Stephanie Sowalsky; HRSA Office of Federal Assistance Management, Division of Grants Management Operations, Sheila Gale; and New Jersey Department of Health Office of Primary Care and Rural Health Community Health Services Integrated Health Managing Director, Denise Anderson.

NJPCA was also thrilled to have representatives from the Community Health Care Association of New York (CCHANYs), Pennsylvania Association of Community Health Centers, and the New Jersey Department of Health participate in the workshop.

HRSA presenters, Stephanie Sowalsky, from the Office of Federal Assistance Management, Division of Financial Integrity and Sheila Gale, from the Office of Federal Assistance Management, Division of Grants Management Operations reviewed several topics to help attendees improve the financial viability of their Health Center.



From left to right: NJPCA Clinical Program Manager, Marwa Chebli; NJPCA Program Associate, Brittnay Herrera; CHCANYs Program Manager, Gianna Van Winkle; CHCANYs Program Manager, Adriana Chacon-Zguro; and Pennsylvania Association of Community Health Centers CFO, Julie Korick.

Participants were provided information to effectively navigate grant resources to ensure compliance. The presenters also discussed the importance of effective internal controls to avoid issues to help protect and manage federal funds. The critical role that internal controls play in developing a strong financial system was also highlighted. Topics included covered sliding fee scale guidelines provided by HRSA.

To close out the training, the presenters discussed best practices for Health Centers to effectively manage their federal grants and stay in compliance. The best practices included a summary of the top five audit findings that are commonly observed by site reviewers. After completion of the sessions, attendees met with the HRSA representatives for a one-on-one discussion to have their individual questions and concerns answered.



During lunch, NJPCA provided attendees with a mental health break where they were able to take a scenic boat ride on the lake before heading into the afternoon sessions.



Pictured in the top left photo: Jewish Renaissance Medical Center CFO Jose Jimenez and Operations Analyst Daniel Vaysberg. Pictured in the top right photo: Metropolitan Family Health Network COO, Scott Carey; HRSA Senior Medical Officer/Physician Region II, Dr. Tanya Pagán Raggio-Ashley; NJPCA Program Associate, Brittney Herrera; and NJPCA Clinical Program Manager, Marwa Chebli. Pictured in the photo below from left to right: Monmouth Family Health Center Director of Finance/CFO, Robert Auriemma; Neighborhood Health Services Corporation COO, Derrick Williams; Southern Jersey Family Medical Centers, Inc. Vice President/CFO Ron Kaplan; Project H.O.P.E. CFO Laura Cramutola; Zufall Health Center CFO, Peter Bebel; AtlantiCare Health Services Director of Finance, Christopher Aggar; and Jewish Renaissance Medical Center CFO, Jose Jimenez.

¡Felicidades! OHI Celebrates First Diabetes Class



Pictured: the OHI Diabetes Self-Management Education Program graduates with OHI Registered Dietitians Eduardo Haynes and Diane Ramos.

On July 8th, Ocean Health Initiatives (OHI) launched a Diabetes Self-Management Education Program for Spanish speaking patients. The five-week class was held once per week for one hour. The program was led by OHI Registered Dietitian Eduardo Haynes, MS, RD. A total of 18 patients attended the first class, which was one of the best-attended Diabetes Self-Management classes to date at OHI.

The content of the program provides a holistic approach to teach participants that Diabetes Management does not have to strictly involve taking medications and visiting the doctor. This program puts emphasis on a wide variety of lifestyle choices and behaviors, including goal-setting; accountability; motivation; stress management; nutrition; wellness; physical activity; monitoring, as well as taking medications.

On August 5th, OHI held a graduation ceremony for all of the participants who completed the program. Graduates received a certificate of completion, Horizon Blue Cross Blue Shield reusable bag with goodies, A1C glucometer kit, and an OHI mug, water bottle, and pens. A dietitian will also keep track of graduates and periodically check in with them for the next six months. Graduates who have continued abnormal levels will obtain nutrition counseling. OHI will hold future Diabetes Education Programs in both Spanish and English at various sites.



Pictured: One of the OHI Diabetes Program graduates with Eduardo Haynes, MS, RD.



Pictured: Eduardo Haynes, MS, RD.
Photo Credits: OHI.

SEPTEMBER IS NATIONAL CHILDHOOD OBESITY AWARENESS MONTH



National Childhood Obesity Awareness Month
Stay Healthy and Happy -----You're Only a Kid Once!

NJPCA has published Resources to Go materials for National Childhood Obesity Awareness Month on our website. This delivery package includes a Publicity Toolkit, Obesity Facts, and State/Federal Resources that can be utilized to assist Centers and communicate with patients. To access these resources, visit our [website](#).

Mark Your Calendars for the 2019 NJPCA UDS Training



Photo Credit: [Visualutions](#).

A HRSA designated trainer will present an in-person, full day program covering the preparation of the 2019 UDS Report.

December 3, 2019
8:00 a.m. to 4:30 p.m.
Location information will be forthcoming.

Inside NJPCA



Policy and Partnership at the Statehouse



Pictured above is Assemblyman Herb Conway Jr.; Assemblyman John F. McKeon; Assemblywoman Mila M. Jasey; and Assemblywoman Joann Downey, NJPCA Communications Coordinator, Toni Granato, and Assemblyman Eric Houghtaling.

On May 23rd, NJPCA distributed information to close to two dozen state legislators in the main hallway intersection of the Statehouse to showcase the array of Federally Qualified Health Center services provided to over half a million New Jerseyans annually. The information included NJPCA *Community Health* e-magazines, Consumer Brochures, the 2019 *Quickfacts* and poster boards with Health Center data.

NJPCA's Workforce Publication, *Grow* and data regarding the growth in Health Center staff for select services since 2007 was also shared. The workforce data showed how Health Centers are responding to various healthcare challenges, including the opioid crisis, measles outbreaks, and chronic diseases by increasing its workforce.

The posters displayed NJ FQHC Patient Visits by Service Type; Health Outcomes and Preventative Screenings data of FQHCs nationally compared to NJ FQHCs; and before and after photos of a 5-year-old with 17 cavities who received dental care at CAMcare Health Corporation. NJPCA engaged with legislators as well as other stakeholders who visited the table display including Governor Jim Florio, Office of Legislative Services staff, and community organizations.

After information was shared, legislators expressed their continued support for FQHCs.

Percent Growth in Health Center Staff for Select Services 2007 - 2017

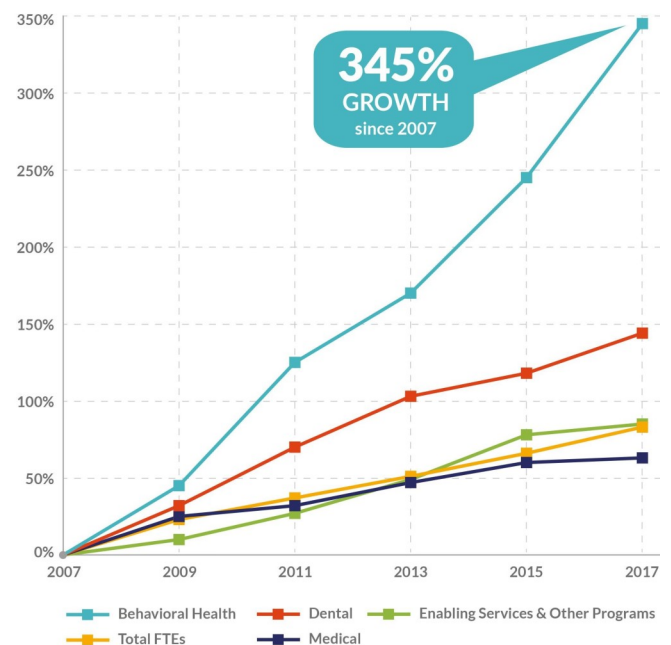


Chart Citation: New Jersey FQHC data is derived from the 2017 Uniform Data System data set, Bureau of Primary Health Care, Health Resources and Services Administration (HRSA), U.S. Department of Health and Human Services (HHS).

Tears and Cheers for EM Hate Crime Training

On July 10th, NJPCA held an Emergency Management Peer Support Work Group Meeting. Twelve attendees from 11 Federally Qualified Health Centers participated at the meeting.

RESOURCES TO ADDRESS BIAS:

Middlesex County Prosecutors Office Chief Investigator David D'Amico provided an overview of how to effectively recognize a bias incident or crime, respond to a bias incident and report these events in the healthcare setting. He also explained the difference between hate incidents and hate crimes. David then discussed how stereotypes can easily become a hate crime through normalized behavior that is left unchecked.

During David's presentation, he shared the "Progression Pyramid of Violence," which showcases how bias, stereotypes, and prejudice begins at the bottom level of the pyramid called ignorance and progresses upward to verbal, avoidance, exclusion, physical attacks and extermination, unless an intervention occurs. The attendees gained resources to react when they see a bias incident before it escalates to a crime. Many participants left the training feeling personally impacted and moved by the topics discussed.

NEW VISION AND UPDATES FROM NJDOH:

New Jersey Department of Health (NJDOH) Assistant Commissioner of Public Health Laboratories, Infrastructure and Emergency Preparedness (PHILEP) Chris Neuwirth shared his vision for the NJ statewide coalition and new Office of Disaster Resilience. Assistant Commissioner Neuwirth discussed the implementation and oversight of the Hospital Preparedness Program framework. The goal of the new framework is to realign emergency preparedness efforts, strategic partnerships, communication, and operations. Assistant Commissioner Neuwirth also discussed the new Healthcare and Public Health Sector Working Group/Advisory Panel that will include representation from all NJ Associations and agencies to establish guidance and standardization across all healthcare entities.

The Assistant Commissioner also provided insight about how an effective emergency management network operates and includes local, regional, state and federal partnerships. With this new leadership and framework, the Health Centers have the emergency management resources to help build community-based partnerships, enhance preparedness and planning efforts and strengthen the all-hazards approach to emergencies.



From left to right: Ocean Health Initiatives, Inc., COO, Warren A. Sherard; Alliance Community Healthcare Director of Administrative Services, Loida Colon; New Jersey Department of Health (NJDOH) Special Assistant to Assistant Commissioner of Public Health Laboratories, Infrastructure and Emergency Preparedness (PHILEP), Henri Hammond-Paul; Paterson Community Health Center COO, Carmen Rodriguez; NJDOH PHILEP Office of Emergency Management Acting Director, Dana Johnson; NJDOH Assistant Commissioner of PHILEP, Chris Neuwirth; Neighborhood Health Services Corporation COO, John Bone; NJPCA Emergency Management Coordinator, Donnell Smiley; NJPCA Program Associate, Brittney Herrera; Project H.O.P.E. Nursing Director, Susan Jones; Henry J. Austin Health Center, Director of Nursing, Mildred McIntosh; Eric B. Chandler Health Center Program Manager QA/QI, Rose Jean-Baptiste; and Newark Community Health Centers, Inc., Facilities Coordinator, Tyshon Walker.

PCA Innovations Highlighted During HRSA Visit



From left to right on the top row: NJPCA Emergency Management Coordinator, Donnell Smiley; Administrative Specialist, Caryn Chrissafis; Program Assistant, Tristan Gibson; Clinical Program Manager, Marwa Chebli; Communications Coordinator, Toni Granato; and Program Associate, Brittney Herrera. From left to right on the bottom row: HRSA Consultant, John Gressman; BPHC PCA Project Officer, Mavis Stephens; NJPCA President and CEO, Jillian Hudspeth; and NJPCA Senior Director of Health Planning and Data Management, Selina Haq, PhD.

On July 23-24, NJPCA completed their Health Resources and Services Administration (HRSA) Primary Care Association (PCA) Site Visit. The two-day visit provided the NJPCA team with an opportunity to highlight PCA activities as well as share key accomplishments and challenges. NJPCA's Site Visit was conducted by HRSA consultant John Gressman and Bureau of Primary Health Care (BPHC) PCA Project Officer, Mavis Stephens.

"We couldn't have done it without the Centers who support and attend our events. We will continue to challenge ourselves and do better than our best for our Centers," **said Jillian Hudspeth, President and CEO of NJPCA.**

During the Site Visit, the NJPCA team provided an overview of the organization's mission, history, patients served at New Jersey FQHCs, current goals, and organizational culture. Team members discussed successes among various subject areas including increased behavioral health and dental services, proactive on-site outreach at Centers, increased partnership projects, communications/marketing, and emergency management. NJPCA was also recognized for training and technical assistance excellence; reviewers also noted three Best Practices and two Promising Practices.

Among the topics discussed were NJPCA's workforce program called TrainUp Day and NJPCA Emergency Management Mystery Patient Drills.

New NJPCA projects like the Rutgers customized-curriculum and Data Ecosystem Project were also shared.

Several partners attended the Site Visit to support the PCA, including NJPCA Board Chair, Dr. Theresa Berger; HRSA Senior Medical Officer/Physician Region II, Dr. Tanya Pagán Raggio-Ashley; and HRSA Bureau of Health Workforce (BHW), Region 2, Regional Analyst, Wesley Tahsir-Rodriguez, MPH.



Quality Meeting Prioritizes PCMH Reporting

On July 11th, the Integrated Quality Improvement Peer Support Workgroup meeting was held at the NJPCA office. Participants included NJ FQHC CMOs, Dental Directors, Nursing Directors, QA/QI Directors, and Behavioral Health Directors. As part of the meeting, NJPCA held a free Patient Centered Medical Home (PCMH) training titled Strategies for PCMH Quality Improvement (QI) Reporting. This training was Part II of the four-part PCMH Series NJPCA offered throughout the year. PCMH expert and Healthcare Consultant, Helen Dao, presented various PCMH Quality Improvement (QI) reporting strategies. Participants were provided an overview of the QA/QI process and reviewed QA/QI evidence-based models including SMART objectives. A SMART objective is one that is Specific, Measurable, Achievable, Relevant, and Time-bound.

Ms. Dou also discussed the importance of practice staff participation and involvement in different quality improvement initiatives.

PCMH RESOURCES SHARED:


Ms. Dou provided attendees various resources including a PCMH Annual Reporting QI Worksheet, Post-Training Action Plan, QI Toolkit PDSA Worksheet and the most updated PCMH Standards and Guidelines.



Pictured: PCMH Expert and Healthcare Consultant, Helen Dao, B.A., MHA, provides Strategies for PCMH Quality Improvement (QI) Reporting training.

In addition to the PCMH training, attendees had the opportunity to hear from the NJDOH Vaccine Preventable Disease Program. NJDOH reviewed both adult immunization standards and standards for pediatric immunization.

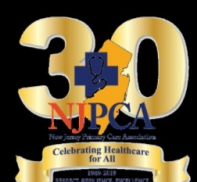
At the end of the meeting, the Sudden Infant Death Syndrome (SIDS) Center of New Jersey presented on Sudden Unexpected Infant Death (SUID) in the U.S. and shared specific New Jersey rates. Attendees reviewed evidence-based recommendations from the American Academy of Pediatrics to reduce risk in addition to the disparities associated with race, ethnicity, and social determinants of health. The presentation emphasized the health educator's role to inform, inspire and influence patient behavior.



New Jersey Primary Care Association Annual Conference

Celebrating 30 Years of Excellence

October 2 - 3, 2019
Harrah's Resort | Atlantic City



NJPCA represents 23 FQHC/Health Centers in New Jersey providing healthcare services at 133 locations throughout the state.

LOCATION	Phone
Atlantic County	
AtlantiCare Health Services	609-572-6055
Southern Jersey Family Medical Centers, Inc.	609-567-0200
Bergen County	
North Hudson Community Action Corporation Health Center	201-210-0100
Burlington County	
Southern Jersey Family Medical Centers, Inc.	609-567-0200
Camden County	
CAMcare Health Corporation	856-583-2400
Project H.O.P.E, Inc.	856-968-2320
Osborn Family Health Center	856-757-3700
Cape May County	
CompleteCare Health Network	856-451-4700
Cumberland County	
CompleteCare Health Network	856-451-4700
Essex County	
Jewish Renaissance Medical Center	732-376-9333
Mary Eliza Mahoney Health Centers	973-733-5300
Newark Community Health Centers, Inc.	973-483-1300
Zufall Health Center	973-328-3344
Rutgers Community Health Center	973-732-6040
Saint James Health, Inc.	973-789-8111
Gloucester County	
CAMcare Health Corporation	856-583-2400
CompleteCare Health Network	856-451-4700
Hudson County	
Horizon Health Center	201-451-6300
Metropolitan Family Health Network	201-478-5800
North Hudson Community Action Corporation Health Center	201-210-0100
Hunterdon County	
Zufall Health Center	973-328-3344

LOCATION	PHONE
Mercer County	
Henry J. Austin Health Center, Inc.	609-278-5900
Middlesex County	
Eric B. Chandler Health Center	732-235-6700
Jewish Renaissance Medical Center	732-376-9333
Jewish Renaissance Foundation, Inc.	732-482-9600
Monmouth County	
Monmouth Family Health Center	732-413-2030
Ocean Health Initiatives	732-363-6655
Morris County	
Zufall Health Center	973-328-3344
Ocean County	
Center for Health Education, Medicine & Dentistry	732-364-2144
Ocean Health Initiatives	732-363-6655
Passaic County	
Paterson Community Health Center	973-790-6594
North Hudson Community Action Corporation Health Center	201-210-0100
Salem County	
Southern Jersey Family Medical Centers, Inc.	609-567-0200
Somerset County	
Zufall Health Center	973-328-3344
Sussex County	
Zufall Health Center	973-328-3344
Union County	
Neighborhood Health Services Corporation	908-753-6401
Warren County	
Zufall Health Center	973-328-3344

Call the 24-hour New Jersey Family Health Center Line at 1-800-328-3838 to find services in your area.



New Jersey Primary Care Association
3836 Quakerbridge Road, Hamilton, NJ 08619
Tel: 609-689-9930 | Fax: 609-689-9940 | Web: www.njpca.org