



March 13, 2020

## Re: Important COVID-19 Update

Dear Valued Client:

LabCorp stands with you on the front lines of the response to COVID-19. As you provide the best possible care for your patients and manage concerns for what this will mean for your family, friends, community, and yourself, we want to provide an update on what LabCorp is doing to support the public response and make sure you have accurate information about LabCorp's testing for COVID-19.

- LabCorp's utmost concern is for the safety of the public, patients, physicians, other healthcare providers, and our employees.
- We are intensely focused on making testing for COVID-19 available to patients who should be tested. We are working around the clock to perform those tests and deliver results, and to increase our testing capacity to help more people get tested.
- LabCorp and our outstanding employees around the globe are proud to play an important role to support the response to this unprecedented health crisis.
- At the same time, we continue to perform all of the other laboratory testing needed by physicians to care for their patients. You can count on us to continue to provide the high-quality, timely testing you need.

### **Key information about specimen collection for COVID-19 and other testing:**

- Because testing for COVID-19 requires specimens collected from the nose, throat, or lungs, those specimens cannot be collected at our locations. Patients who need testing for COVID-19 should not be sent to a LabCorp location to have a specimen collected. Those samples must be collected at the point-of-care where the testing is being ordered, and then shipped to LabCorp.
- LabCorp's patient service centers and other locations remain open to provide specimen collection services for blood and urine samples.
- However, out of consideration for other patients and our employees, and to help contain the potential spread of COVID-19, we respectfully ask that individuals who meet criteria for risk of having COVID-19 do not enter LabCorp locations.
- LabCorp is providing clients with specimen collection supplies for COVID-19 samples. To help maintain the availability of those supplies, please order COVID-19 testing in accordance with the latest clinical guidance from the CDC and other expert organizations.
- Detailed guidance about the testing process, including specimen handling for COVID-19 specimens, is available here: <https://www.labcorp.com/COVID-19>.

### **Key information about ordering testing:**

- LabCorp is accepting COVID-19 test orders and samples from physicians and other healthcare providers, clinics, and hospitals anywhere in the U.S. We are processing tests in the order received.
- COVID-19 tests can be ordered directly from LabCorp. We are not aware of any requirements that state or local health authorities must provide approval for LabCorp to perform testing. However, healthcare providers who are evaluating or treating patients under suspicion for COVID-19 may be required to coordinate with or provide information to their local or state health authorities. As noted above, testing should be conducted on appropriate patients in accordance with the latest clinical guidance from the CDC and other expert organizations. Please check with those authorities for more information.
- LabCorp is reporting COVID-19 test information to public health authorities as may be required, but the ordering provider may also be required to report results and other information as well.
- CMS has established reimbursement in the amount of \$51.31 for COVID-19 testing, and an HCPCS code for billing. LabCorp will use that rate for all customers, payers, and patients.

Please visit LabCorp's COVID-19 website for the most current information. If you have specific inquiries, please contact your LabCorp representative.

You have a trusted partner in LabCorp as we work together during this public health crisis.

A handwritten signature in black ink that reads "Brian Caveney".

Brian Caveney, MD, MPH  
President