New Jersey Federally Qualified Health Centers’

Quick facts

Our Community, Your Health, Our Commitment.

NJPCA 2020 Edition
The New Jersey Primary Care Association proudly represents the Federally Qualified Health Centers (FQHCs) in New Jersey. This past year, our centers provided high quality, primary, dental and behavioral healthcare services to over 580,000 patients and over 2.1 million visits. They continue to provide care to special populations such as the homeless, public housing residents, migrant/seasonal farm workers and veterans.

The healthcare landscape is changing dramatically and our FQHCs are meeting this challenge by transforming their infrastructure and service delivery models to meet the demands of their changing environment. Community Health Centers are incorporating telehealth and group therapy into the array of services, moving towards value-based care models, and adopting population health management tools to monitor and improve health outcomes for patients.

Our Health Centers stand ready to collaborate with local, state and federal partners to improve the health of all New Jerseyans. We look forward to expanding our contribution to the vibrancy and health of our communities.

Selina Haq, Ph.D.
Interim Executive Officer
New Jersey Primary Care Association

For more than 30 years, our members have worked diligently to improve the health of children, women and men we serve at New Jersey’s primary care centers.

Our Board is committed to working together to achieve our goals. We will continue our important work of providing accessible healthcare to our communities. In the future, we will persist in building productive relationships with Federal, State and local officials at every level.

We are counting on your support!

Joan Dublin, RN, MPA, ACHE
President and Chief Executive Officer
Metropolitan Family Health Network

Board Chair
New Jersey Primary Care Association
Federally Qualified Health Centers

- Federally Qualified Health Centers (FQHCs), often called community health centers, are in every state across the nation. FQHCs are authorized under Section 330(A) of the Public Health Services Act to provide healthcare to the medically underserved.

- FQHCs are required to fulfill 19 stringent operational and clinical guidelines established by the Health Resources and Services Administration (HRSA), United States Department of Health and Human Services (DHHS).

- FQHCs are governed by a Board of Directors, the majority of which is comprised of actual FQHC service users.

A Snapshot of NJ FQHCs

- 24 health centers and 137 sites
- 580,442 patients served and over 2.1 million patient visits provided.
- 19 medical homes
- Nineteen of New Jersey’s 24 FQHCs are recognized as Patient Centered Medical Homes (PCMH).

28,907 homeless patients and 14,140 migrant/seasonal farm workers and 73,408 public housing patients served.

- 3,265 individuals employed at NJ FQHCs.
- 1,973 medical professionals provide care for NJ FQHC patients.

Affordable and Accessible:
FQHCs are open to all, regardless of patient’s ability to pay. FQHCs offer a sliding fee scale to make healthcare affordable for all New Jerseyans.

High Quality Care:
FQHCs follow strict quality standards based on a quality assurance program overseen by HRSA. Majority of NJ FQHCs are recognized as Patient Centered Medical Homes (PCMH).
Patient Visits by Service Type

1,444,367
Medical

93,406
Mental Health

367,214
Dental

10,706
Substance Use Disorder

6,072
Vision

108,774
Enabling Services

Happy Metropolitan Patient
Who Do New Jersey FQHCs Serve?

83% of NJ FQHC Patients are Uninsured or Publicly Insured

95% of NJ FQHC Patients are Low Income

In 2019, New Jersey Health Centers served 580,442 individuals and provided over 2.1 million patient visits throughout the State. This reflects a 3.3% growth rate in patient volume over 2018.

Uninsured vs. Medicaid Patients

In 2019, NJ Health Centers served 16,938 more Uninsured patients, 231 more Medicare patients, and 1,914 more patients with private insurance. Uninsured patient volume, which has been in decline until 2018, increased by 16,938 for the second year in a row. In contrast, Medicaid patient volume, which has been increasing since 2014 declined by 519, reversing a trend that was set by the ACA and Medicaid expansion.
In 2018, Medicaid funds accounted for 42.9% of FQHC budgets while State Uncompensated Care funding accounted for only 9.6% of NJ FQHC budgets. Additional sources of income included BPHC funding, Medicare, Private Insurance and the Other* category which includes patient fees, other federal grants, State Government Grants and contracts and local funding.

How Much are NJ FQHCs Saving the State?

In 2018, New Jersey FQHCs saved the state $355.8 million by providing affordable care to over 580,000 individuals.

¹Cost difference calculation based on Center for Financing, Access and Cost Trends, Agency for Healthcare Research and Quality, Medical Expenditure Panel Survey, 2017 data on mean expenditure per person for office-based physicians visits only.
FQHCs Serve Special Populations

New Jersey’s most vulnerable populations receive care at NJ FQHCs. In 2018, Health Centers served 131,801 migrant/seasonal farm workers, homeless, veterans, school-based and public housing patients. This represents an overall increase of 49.8% in special populations served at New Jersey FQHCs in 2017.
A Patient Centered Medical Home (PCMH) is a nationally known healthcare standard that is based on a partnership between the patient, family, and primary provider in cooperation with specialists and support from the community. The patient is the focal point of this model. These guidelines stress that care under the medical home model must be accessible, family-centered, continuous, comprehensive, coordinated, compassionate and culturally effective. The following FQHCs have attained PCMH status:

- AtlantiCare Health Services
- CAMcare Health Corporation
- Center for Health Education, Medicine and Dentistry (CHEMED)
- CompleteCare Health Network
- Eric B. Chandler Health Center
- Henry J. Austin Health Center
- Horizon/ Alliance Community Healthcare
- Jewish Renaissance Foundation
- Jewish Renaissance Medical Center
- Metropolitan Family Health Network
- Monmouth Family Health Center
- Neighborhood Health Services Corporation
- Newark Community Health Centers, Inc.
- North Hudson Community Action Corporation Health Center
- Ocean Health Initiatives, Inc.
- Project H.O.P.E., Inc.
- Southern Jersey Family Medical Centers, Inc.
- Visiting Nurse Association of Central Jersey Community Health Center
- Zufall Health Center
Our Legislative Priorities

NJPCA’s mission to provide comprehensive quality health care for all New Jerseyans guides the legislative priorities for New Jersey’s Community Health Centers. NJPCA seeks to:

- increase Health Centers’ ability to provide behavioral health/substance use disorder services;
- ensure appropriate Medicaid reimbursement for healthcare services;
- increase our Health Center workforce;
- develop innovative, cost efficient methods to increase access to primary care services; and
- secure necessary resources and regulatory assistance to allow Health Centers to expand access.

2020: Aligning Our Mission and Goals

NJPCA is committed to its mission of planning, promoting and facilitating equal access to quality health care for individuals and their families. NJPCA seeks to maintain team-based, cost effective, affordable primary, dental, mental health and substance use disorder services for New Jersey’s diverse populations.
2019 Center Accomplishments

In 2019, eight New Jersey FQHCs received Quality Leader awards from the Health Resources and Services Administration (HRSA). Health Center Quality Leaders are among the top HRSA-supported health centers that achieved the best overall clinical outcomes, demonstrating high-quality across their clinical operations. New Jersey’s Quality Leaders are:

- AtlantiCare Health Services
- Eric B. Chandler Health Center
- Horizon/Alliance Community Healthcare
- Jewish Renaissance Foundation, Inc.
- Newark Community Health Centers, Inc.
- Ocean Health Initiatives, Inc.
- Rutgers Community Health Center
- Zufall Health Center

**CompleteCare Health Network**

Hosted a Groundbreaking Ceremony for their 30,000 square feet Health Center site in Bridgton, Cumberland County. Slated to open late 2020, the site will feature 9 exam rooms and offer primary care, adult medicine, podiatry, chiropractic care, and infectious disease services.

**Health J. Austin Health Center**

Has received a four-year, $3.4 Million grant award from HRSA to launch a comprehensive Nurse Practitioner Residency Program. The program will help develop an innovative, capacity building and sustainable solution to address health disparities and primary care shortages across the state.

**North Hudson Community Action Corporation Health Center**

Opened a new dental site at its Englewood location. Named after the late Dr. Hebert B. Holtzman, who had a long-standing dental practice in the area, this dental expansion was made possible through collaboration between North Hudson Foundation, family members of Dr. Holtzman, and the Englewood Hospital.
2018 Center Accomplishments

Ocean Health Initiatives, Inc.  
Celebrated the Grand Opening of their Toms River site. This brand new 28,000 square feet state-of-the-art building features 29 patient exam rooms, 5 dental suites, on-site pharmacy, an employee wellness facility and LabCorp Services. This expanded facility will allow co-location of more services including dental, podiatry, chiropractor, behavioral health, and social services.

Osborn Family Health Center  
Achieved FQHC status. Osborn Family Health Center was one of 77 awardees nationwide to receive the New Access Point grant awards from the Health Resources and Services Administration (HRSA) in 2019. With this award, Osborn Family Health Center, which has been an FQHC look-alike since 2017, will become a full-funded FQHC in Camden County.

Saint James Health  
In May 2019, Saint James Health opened a new health center site at 332 South 8th Street, Newark, New Jersey. Located in the West Ward of Newark, this full-service Public Housing Program site provides adult medicine, pediatrics, and gynecological services. An anticipated 1,200 new patients will be receiving healthcare services at this location.
# 2019 NJ Community Health Center Patients

<table>
<thead>
<tr>
<th>FQHCs</th>
<th>MEDICAID (FAMILY CARE INCLUDED)</th>
<th>UNINSURED</th>
<th>MEDICARE</th>
<th>PRIVATE INSURANCE</th>
<th>TOTAL</th>
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<tr>
<td>AtlantiCare Health Services</td>
<td>3,875</td>
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<td>8,420</td>
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<td>CAMCare Health Corporation</td>
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<td>CHEMED</td>
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<td>CompleteCare Health Network</td>
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<td>5,650</td>
<td>8,152</td>
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<td>Eric B. Chandler Health Center</td>
<td>8,241</td>
<td>6,994</td>
<td>785</td>
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<td>Henry J. Austin Health Center</td>
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<td>1,456</td>
<td>1,320</td>
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<td>Horizon/Alliance Community Healthcare, Inc.</td>
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<td>278</td>
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<td>249</td>
<td>86</td>
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<td>920</td>
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<td>Jewish Renaissance Medical Center</td>
<td>14,703</td>
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<td>Mary Eliza Mahoney Health Centers</td>
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<td>141</td>
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<td>Metropolitan Family Health Network</td>
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<td>1,660</td>
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<td>2,633</td>
<td>17,004</td>
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<td>Monmouth Family Health Center</td>
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<td>514</td>
<td>813</td>
<td>13,672</td>
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<td>Neighborhood Health Services Corp.</td>
<td>4,407</td>
<td>4,473</td>
<td>557</td>
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<td>11,264</td>
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<td>Newark Community Health Centers, Inc.</td>
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<td>8,202</td>
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<td>North Hudson CAC Health Center</td>
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<td>Ocean Health Initiatives, Inc.</td>
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<td>1,810</td>
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<td>Osborn Family Health Center</td>
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<td>Paterson Community Health Center</td>
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<td>Project H.O.P.E.</td>
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<td>Saint James Health, Inc.</td>
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<td>Southern Jersey Family Medical Centers</td>
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<td>Visiting Nurse Association of Central Jersey*</td>
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<td>Zufall Health Center</td>
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<td><strong>TOTALS</strong></td>
<td><strong>305,875</strong></td>
<td><strong>175,359</strong></td>
<td><strong>28,678</strong></td>
<td><strong>70,530</strong></td>
<td><strong>580,442</strong></td>
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*Source: 2019 patient served data provided by NJ FQHCs. *Data reported for this health center is based on 2018 UDS report.*

The New Jersey Primary Care Association (NJPCA) is a not-for-profit organization that represents the 23 Federally Qualified Health Centers (FQHCs) and their 133 sites throughout New Jersey.